

# Tennessee Commission on Aging and Disability

Mike Hann, Executive Director

APPROVED  
MINUTES

TUESDAY,  
May 11, 2010

9:00 A.M. –  
2:30 P.M. CDT

DOUBLETREE HOTEL, DOWNTOWN  
NASHVILLE, TN  
SALON E CONFERENCE ROOM

MEETING CALLED BY	TCAD Commission Members
TYPE OF MEETING	Quarterly Commission Meeting
FACILITATOR	Chair John Arriola
NOTE TAKER	Cindy Warf
MEMBERS PRESENT	Chair John Arriola, Diane Cormell, Bernard Danzig, Virginia Davidson, Mickey Eldridge, Shelburne Ferguson, Jane Johnson, Kenneth Kisiel, Beauton Matthews, Frankie McCord, Barbara McIntyre, Patricia Miller, Lynne O'Neal, Judson Palmer, Seth Stanger, Jackie Talley, Carolyn Waugh, Wanda Willis, James York
MEMBERS ABSENT	Renee Bouchillon, Timothy Martin, Ruth Williams
TCAD STAFF PRESENT	Mike Hann, Executive Director, Phil Barnett, Jerry Blasingame, Jeanne Caudill, Ryan Ellis, Janet Lamb, Cynthia Minnick, Richard Presler, Lucy Utt, Kathy Zamata, Cindy Warf
OBSERVERS	AAAD Directors and AAAD Staff

## Agenda topics

9:00 AM – 9:05 AM

CALL TO ORDER/WELCOME/PLEDGE OF  
ALLEGIANCE

CHAIR JOHN ARRIOLA

DISCUSSION	Chair Arriola called the TCAD Commission meeting to order.	
CONCLUSIONS	Chair Arriola asked the Commission Members, TCAD Staff and General Audience to stand to recite the Pledge of Allegiance.	
PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
None		

9:05 A.M. – 9:10 A.M.

ROLL CALL

CINDY WARF  
Executive Administrative Assistant

DISCUSSION	Chair John Arriola asked Cindy Warf to process a Roll Call of the TCAD Commission Members.	
CONCLUSIONS	Cindy Warf called the roll and the attendance is listed above.	
PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
None		

9:10 A.M. – 9:15 A.M.

APPROVAL OF FEBRUARY 9, 2010, MINUTES

CHAIR ARROLA

DISCUSSION	Chair Arriola advised that at this time, the Commission Members normally reviewed and approved their Minutes. However, there were glitches with equipment and also a glitch with equipment changes from larger cassettes to smaller cassettes. He advised that the Minutes from the February 9, 2010, were unavailable at this meeting to be approved.	
CONCLUSIONS	At the next quarterly meeting, the Minutes will be available for Commission review and approval.	
PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Transcribe February 9, 2010, quarterly Commission Meeting Minutes and e-mail to TCAD Commission Members prior to August 10, 2010, meeting	Cindy Warf	Aug 10, 2010

9:15 A.M. – 9:20 A.M.

**PERSONNEL UPDATE**

**MIKE HANN  
EXECUTIVE DIRECTOR**

<b>DISCUSSION</b>	Chair John Arriola recognized Mr. Mike Hann to present to the Commission Members the TCAD Personnel Update.	
<b>CONCLUSIONS</b>	<p><b><u>TCAD Employees:</u></b>                  Richard Presler – Fiscal Director 1</p> <ul style="list-style-type: none"> <li>▪ Hired to replace Tim Wells who was hired to replace Perry Register</li> <li>▪ Worked as Community Provider of Department of Mental Health Services or Mental Retardation or Disability Services until 1998</li> <li>▪ Retired to building career</li> <li>▪ Worked for Military Department – Chief Financial Officer</li> </ul> <p><b><u>TCAD Commission Member Update:</u></b></p> <ul style="list-style-type: none"> <li>▪ Ron Jordan – represented rural area of East Tennessee                         <ul style="list-style-type: none"> <li>○ Resigned as a Commission Member</li> <li>○ East Tennessee will provide nominations of new candidates as Mr. Jordan's replacement</li> </ul> </li> <li>▪ Evelyn Jane Johnson – represents rural area of Greater Nashville (GNRC)                         <ul style="list-style-type: none"> <li>○ Replaced the expired term of Commission Member William Johnson</li> <li>○ 2001 – current: Director of Social Services at Signature HealthCare of Erin</li> <li>○ 2000-2001: Case Manager at Centerstone Mental Health</li> <li>○ Qualifications include:                                 <ul style="list-style-type: none"> <li>• Involvement in many community organizations</li> <li>• Advocates on behalf of the elder and special needs persons</li> <li>• Attended Tennessee State University – Bachelor's of Science Degree in Psychology</li> <li>• Received Certified Nursing Assistant (CNA) training at Erin Care &amp; Rehab</li> </ul> </li> </ul> </li> </ul>	
<b>PENDING ACTION ITEMS</b>	<b>PERSON RESPONSIBLE</b>	<b>DEADLINE</b>
None		

9:20 A.M. – 9:45 A.M.

**CHAIR ARRIOLA'S COMMENTS**

**CHAIR JOHN ARRIOLA**

<b>DISCUSSION</b>	Chair Arriola advised that he did not have any comments at this time.	
<b>CONCLUSIONS</b>	None	
<b>PENDING ACTION ITEMS</b>	<b>PERSON RESPONSIBLE</b>	<b>DEADLINE</b>
None		

9:45 A.M. – 10:05 A.M.

**EXECUTIVE DIRECTOR'S REPORT**

**MIKE HANN  
EXECUTIVE DIRECTOR**

<b>DISCUSSION</b>	Chair Arriola recognized Mr. Mike Hann for his Executive Director's Report.
<p>Questions/Comments from Commission Members:</p> <ol style="list-style-type: none"> <li>1. Shelburne Ferguson – What is the goal of the Marketing plan?                             <ol style="list-style-type: none"> <li>a. Phil Barnett answered: The goal of the Marketing plan is to come up with professional products, publications, etc. so that programs can be better published.</li> </ol> </li> <li>2. Shelburne Ferguson – What would be the cost to the Area Agencies on the Single Point of Entry in regards to developing the phone system that standardized telecommunications.                             <ol style="list-style-type: none"> <li>a. Phil Barnett answered: Area Agencies have been given money in order to enhance their operation.</li> <li>b. Objective: Received calls can be transferred to the appropriate person within the State.</li> </ol> </li> <li>3. Shelburne Ferguson – What are the 5 counties who are participating in the Senior Farmers Market Program?                             <ol style="list-style-type: none"> <li>a. Mike Hann answered: 5 Counties - Davidson, Dyer, Hamblen, Shelby and Warren Counties</li> </ol> </li> <li>4. Bernard Danzig – Coupons that are given to Senior's for the Senior Farmers Market Program, are those just for those counties?                             <ol style="list-style-type: none"> <li>a. Mike Hann answered: The program is brand new and recently started in those 5 counties, but will eventually expand.</li> <li>b. LaVerdia McCullough answered: Program is administered through the Dept of Health.</li> </ol> </li> <li>5. Patricia Miller – What was the Impact of the flood on providing services on the Elderly?                             <ol style="list-style-type: none"> <li>a. Mike Hann answered: LaVerdia McCullough will address the flood areas in her presentation.</li> <li>b. Situation report was provided by all of the AAADs                                     <ul style="list-style-type: none"> <li>• What kinds of services were changed?</li> <li>• Any special issues?</li> <li>• Areas that were hit the hardest by the flood</li> </ul> </li> </ol> </li> </ol>	

- o South Central
- o Nashville
- o Upper Cumberland
- o Southwest
- o Northwest

**CONCLUSIONS**

**Key Points:**

- Commission Members Update
  - o Jane Johnson replaced William Johnson – represents GNRC
  - o Ron Jordan resigned as a Commission Member
- TCAD Staff Updates
  - o July 1, 2010 – TCAD Waiver contract with TennCare was not renewed
    - Marketing
    - Quality Assurance
    - TCAD will lose 15 positions
  - o May 6, 2010 – TCAD currently has 42 positions assigned
    - 33 filled positions
    - 9 position vacancies (5 Waiver positions; 4 Traditional program positions)
  - o Richard Presler hired as Fiscal Director
  - o Cindy Warf promoted from Administrative Assistant 1 to Executive Administrative Assistant 2
  - o Reduction in Force layoff notices were given to 8 TCAD staff
    - HR advised to give staff 90 days notice
    - Good News: 6 of those 8 already have another job
    - Applied for Grants which will pay for 2 positions
      - o If Grants are approved, then TCAD can submit paperwork to hire 2 people for those Grants
  - o Hiring freeze remains in effect
- Nashville Flooding Update
  - o LaVerdia McCullough – TCAD's Emergency Services Coordinator
    - Provided TEMA statistics on Nashville flooding
    - TEMA information is updated on website daily at 3:00 P.M.
    - Hickman County Senior Center hit hard by flooding
    - Dyer County hit hard
    - Volunteers needed
- Grant received March 30, 2010 – Communities Putting Prevention to Work: Chronic Disease Self-Management
  - o Goal: To implement the Stanford Chronic Disease Self-Management Program and to enhance the Arthritis Self-Help Program to reach a minimum of 1,200 Older Tennesseans
  - o Funding: \$800,000
  - o Duration: 2 Years
- Grants Awarded:
  - o Alzheimer Innovation
  - o Aging and Disability Resource Center - \$246,000
  - o Life Span Respite - \$200,000
  - o Alzheimer Evidence Based - \$1,000,000 over 3 years
  - o SHIP – Basic Grant for \$936,544
- Grant applied for:
  - o Alzheimer Disease Supportive Services Program – Innovation Programs to Better Serve People with Alzheimer's Disease and Related Disorders
    - Date Submitted: May 10, 2010
    - Only 10 Grants will be awarded
- Budget Update
  - o Governor's budget has removed the 9% reduction from TCAD (no cuts)
  - o Governor's budget has removed 15 positions from TCAD
- State Health Insurance Assistance Program (SHIP) – Lucy Utt and Shannon Jones
  - o TCAD SHIP Staff went to Alabama to learn better business practices
- Marketing Update
  - o July, 2010 - Request for Proposal to secure a contract with a Marketing firm that would develop a statewide marketing plan for Traditional Programs
  - o Once approved, then meet with Marketing firm with goals and objectives
  - o Fee will be paid from ADRC Grant
- Single Point of Entry (SPOE)
  - o AAAD work groups on how to standardize business practices
  - o Developing standardized phone systems
- OPTIONS for Community Living
- Senior Centers Conference
  - o TCAD and AAADs are assisting TFA/TASC in planning their annual statewide conference
    - Date: August 31, 2010 – September 2, 2010

	<ul style="list-style-type: none"> <li>• Location: Embassy Suites, Murfreesboro, TN</li> <li>○ Year 2011 se4a Conference will be held in Memphis and the TFA/TASC Conference will also be held in Memphis (may combine conferences)</li> <li>▪ Nutrition Activities – Valerie Hawkins-King <ul style="list-style-type: none"> <li>○ Met with Senior Center Directors to inform and educate on the Senior Farmers Market Program (SFMP) which awards Grants to States to provide low income Seniors with coupons that can be exchanged for eligible foods at Farmers Markets, road side stands and Community Supported Agricultural Programs.</li> <li>○ Currently: SFMP is offered in 5 counties</li> <li>○ Goal: Increase the consumption of fresh fruits and vegetables by Tennessee Seniors, age 60 years or older</li> </ul> </li> <li>▪ Emergency Preparedness – LaVerdia McCullough and Kathy Zamata <ul style="list-style-type: none"> <li>○ Attended monthly TEMA meetings and trainings</li> <li>○ Discussions: Dept of Health to develop partnerships in support of Seniors and disabled individuals in times of disasters</li> <li>○ LaVerdia McCullough – Awarded a scholarship to attend 2010 Integrated Medical, Public Health Preparedness and Response Training Summit to be held at Opryland Hotel (could not attend because of Nashville flooding)</li> </ul> </li> <li>▪ World Elder Abuse Awareness Day (WEAAD) – Janet Lamb <ul style="list-style-type: none"> <li>○ Date: June 15, 2010</li> <li>○ Classic Car Shows located around the State <ul style="list-style-type: none"> <li>• Murfreesboro</li> <li>• Donelson</li> <li>• Gallatin</li> </ul> </li> <li>○ Wear purple in support of WEAAD</li> </ul> </li> <li>▪ Medicaid Waiver <ul style="list-style-type: none"> <li>○ Contract expires June 30, 2010</li> <li>○ Lose 15 positions</li> <li>○ All QA site visits have been completed and reports have been submitted to TennCare</li> <li>○ Marketing plan has been submitted to TennCare</li> <li>○ Consumer Satisfaction Surveys</li> </ul> </li> <li>▪ Other Issues <ul style="list-style-type: none"> <li>○ Department on Aging Study Committee update <ul style="list-style-type: none"> <li>• 11:00 Meeting tomorrow with Senate Government Ops</li> </ul> </li> <li>○ TCAD Policy Manual was updated</li> </ul> </li> <li>▪ Horizon Issues <ul style="list-style-type: none"> <li>○ Single Point of Entry/ADRC <ul style="list-style-type: none"> <li>• Keep refining and enhancing</li> </ul> </li> <li>○ Reauthorization of Older Americans Act <ul style="list-style-type: none"> <li>• Instituted in 1965 and last updated in 2006</li> <li>• Dept of Health and Human Services (DHS) <ul style="list-style-type: none"> <li>○ Each State asked to provide most important issues in the Older Americans Act</li> <li>○ TCAD (Kathy and Ryan) sent out a Survey to different elements in Tennessee</li> <li>○ Data was compiled and sent to DHS</li> <li>○ DHS is compiling data from all States</li> <li>○ Congress will meet in 2011 with DHS to present the data</li> <li>○ Become effective in 2012</li> </ul> </li> </ul> </li> </ul> </li> </ul>
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In regards to the Senior Farmers Market Program (SFMP), several Commission Members were very interested in talking to someone to establish that program in their respective counties. Chair Arriola advised Commission Members to let the Staff know if there is a Farmer's Market in their County who may wish to participate in this program.

Chair Arriola advised that TCAD and TennCare need to coordinate QA even though TennCare is taking the QA part of Medicaid. We also need to communicate and work with TennCare on Single Point of Entry.

PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
E-mail to Commission Members how the coupons work and any additional information in the Senior Farmers Market Program	Mike Hann	Aug. 10, 2010
TCAD needs to coordinate QA with TennCare	Mike Hann	

**10:05 A.M. – 10:20 A.M. MEETING BREAK**

**CHAIR JOHN ARRIOLA**

<b>DISCUSSION</b>	Chair Arriola recessed the meeting for a break.
<b>CONCLUSIONS</b>	N/A

PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
N/A		

**10:20 A.M. – 10:50 A.M. TCAD BUDGET UPDATE**

**RICHARD PRESLER  
TCAD FISCAL DIRECTOR**

DISCUSSION	Chair Arriola recognized Mr. Richard Presler for his presentation on the TCAD Budget.	
<b>CONCLUSIONS</b>	<p>Key Points:</p> <ul style="list-style-type: none"> <li>▪ No changes to the Budget from the last quarterly Commission meeting</li> <li>▪ Review of revenue sources for the upcoming base request year = \$42,000,000 <ul style="list-style-type: none"> <li>○ Represents 28 positions</li> <li>○ Alzheimer Task Force position is finalizing and going away</li> </ul> </li> <li>▪ Budget with expansion <ul style="list-style-type: none"> <li>○ Additional funding is before the Legislature</li> <li>○ Probably approved under the Administrative Amendment in this Budget cycle <ul style="list-style-type: none"> <li>• Increase funding to \$43,000,000</li> </ul> </li> </ul> </li> <li>▪ No Budget reduction of 6% and 3% (total of 9%) <ul style="list-style-type: none"> <li>○ TCAD has been told that we will lose \$55,000 from the Alzheimer Task Force</li> <li>○ TCAD has been told that we will lose Administration and Service Reductions of \$1,209,500/15 positions – State Funding for the Waiver Program</li> <li>○ Reduces TCAD budget back to \$42,206,900</li> </ul> </li> <li>▪ Summary including the base request and the improvement request for 2010-2011 <ul style="list-style-type: none"> <li>○ Asked for \$1,209,500 (non-recurring), Governor's office did not approve this</li> <li>○ \$85,700 for ARRA improvement has been approved</li> <li>○ \$45,202,300 budget will be reduced by \$1,209,500</li> </ul> </li> </ul> <p>There were general questions and comments from Commission Members.</p> <p>Chair Arriola advised Commission Members that losing the contract with TennCare is reflected in lose of funds and staff.</p>	
PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
TCAD Budget update	Richard Presler	Aug. 10, 2010

**10:50 A.M. – 12:00 P.M. AREA PLANS UPDATE**

**WANDA WILLIS  
CHAIR, PLANNING COMMITTEE**

DISCUSSION	Chair Arriola recognized Chair Wanda Willis for the Area Plans Update. Commission Members listened to Ms. Willis' discussion on the Area Plans and then voted on the approval of the Area Plans.
<b>CONCLUSIONS</b>	<p>Key Points:</p> <ul style="list-style-type: none"> <li>▪ Planning process – presented by Kathy Zamata <ul style="list-style-type: none"> <li>○ Statewide Needs Assessment <ul style="list-style-type: none"> <li>• Contracted with University of TN</li> <li>• Entire Aging Network participated</li> </ul> </li> <li>○ State Plan on Aging was submitted to the Administration on Aging <ul style="list-style-type: none"> <li>• Belinda Bruns singlehandedly wrote the State Plan on Aging</li> <li>• Belinda Bruns developed the Area Plan format for the AAAD's development of their Area Plans</li> </ul> </li> <li>○ Area Agencies wrote and submitted their Area Plans</li> <li>○ TCAD Staff reviewed the Area Plans</li> <li>○ Planning Staff reviewed all of the Area Plans</li> <li>○ Each of the program Staff reviewed in depth the Area Plans for their particular program</li> <li>○ Lists of revisions were created</li> <li>○ Recommendations were made by Staff to the Area Agencies</li> <li>○ Area Agencies revised and resubmitted the Area Plans</li> <li>○ TCAD Staff reviewed the revised part</li> <li>○ This year's Area Plans were excellent</li> <li>○ Area Plans were posted on the TCAD website for Commission Members to review</li> <li>○ Hard copies of the Goals/Objectives/Highlights were printed, and also copied to CDs by Cindy and Ryan and mailed to Commission Members prior to the May, 2010, quarterly meeting</li> <li>○ TCAD Planning Committee reviewed Area Plans yesterday</li> </ul> </li> <li>▪ Role of the Commission's Planning Committee: <ul style="list-style-type: none"> <li>○ Planning Committee Members <ul style="list-style-type: none"> <li>• Jackie Talley, Frankie McCord, Ken Kiesel, Mickey Eldridge, Wanda Willis</li> </ul> </li> </ul> </li> <li>▪ Planning Committee reviewed the Area Plan summaries: <ul style="list-style-type: none"> <li>○ First Tennessee Area Agency on Aging and Disability – Kathy Whitaker, Director <ul style="list-style-type: none"> <li>• Noted that FTAAD increased service providers in their area by 19</li> </ul> </li> </ul> </li> </ul>

- Area Plan is used as a management tool
- East Tennessee Area Agency on Aging and Disability – Aaron Bradley, Director
  - ETAAAD – Implementation of new Harmony (SAMS) system of software
    - Will be used to improve access to services
  - Quality Assurance initiative to identify weaknesses or issues with their providers to improve the quality of services
- Southeast Area Agency on Aging and Disability – Steve Witt, Director
  - Use of weekly radio programs to reach out to underserved or unserved area populations
  - Attention to recruiting SHIP Program volunteers, and the public guardian program
- Upper Cumberland Area Agency on Aging and Disability – Judy Roberson, Director
  - Area Agency is expanding and improving participation in volunteer programs that foster independent living
  - Using their Senior Centers to get community information to Seniors
- Greater Nashville Regional Council – Ernestine Bowers, Director
  - Working on assistance to the elderly homeless population
  - Working to establish infrastructure in their Agency and in the area to reach out to those who are homeless and elderly
  - Working to build partnerships in the homeless advocacy community
  - Participated in the emergency communications drill in February, 2010
- South Central Area Agency on Aging and Disability – Joe Evans, Director
  - South Central is building a new facility
    - Adequate workspace
    - Better parking
    - Room for consumer consultation
    - Better access for persons with disabilities
    - Improved communications within South Central
  - SHIP program is recruiting partners that serve older Tennesseans and adults with disabilities such as the rural and federally qualified health centers
- Northwest Tennessee Area Agency on Aging and Disability – Susan Hill, Director
  - Northwest uses part of the family caregiver funds to support grandparents and other relatives who are caring for children under the age of 18 with developmental disabilities
  - Northwest is developing a district wide coalition for the prevention of elder abuse
- Southwest Tennessee Area Agency on Aging and Disability – Wanda Simmons, Director
  - Working with other agencies to provide fitness activities at Senior Centers
    - Success in weight loss, decrease in blood pressure and improved balance
  - Partnering with the area mental health system to develop best practices for identifying and assisting consumers with mental health issues
- Aging Commission of the Mid-South – Dora Ivey, Director
  - Agency and community partners assisted low-income and home-bound older residents in obtaining and installing digital TV converter boxes
  - Agency exceeded the number of participants or units of service

**MOTION:**

Chair Wanda Willis brought to Chair John Arriola and the Commission Members a motion for the Commission to approve all 9 of the Area Plans. The motion was seconded by a Commission Member. Chair Arriola asked for the Commission Members for questions or comments. There was general discussion and comments by Commission Members. Chair Arriola asked for a Commission roll call vote to be processed. Cindy Warf processed the roll call vote. Commission Members voted unanimously their approval of this motion. Chair Arriola announced that the motion passed and all 9 Area Plans have been approved.

PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
None		

**12:00 P.M. – 1:00 P.M. LUNCH CHAIR JOHN ARRIOLA**

<b>DISCUSSION</b>	Chair John Arriola recessed the meeting for a one hour lunch with instructions to Commission Members to meet back at 1:00 P.M.	
<b>CONCLUSIONS</b>	Commission Members ate lunch.	
<b>PENDING ACTION ITEMS</b>	<b>PERSON RESPONSIBLE</b>	<b>DEADLINE</b>

None

1:00 P.M. – 1:30 P.M.

**LONG TERM CARE PANEL DISCUSSION**

**PHIL BARNETT  
AGING PROGRAM DIRECTOR**

<b>DISCUSSION</b>	<p>Chair John Arriola called the meeting to order. Chair Arriola recognized Mr. Phil Barnett for introductions of the members of the Long Term Care Panel who will be discussing CHOICES, with a briefing by a AAAD, MCO and TennCare, with a short presentation on QA.</p> <p>Panelist:</p> <ul style="list-style-type: none"><li>• Patti Killingsworth, TennCare</li><li>• Ernestine Bowers, Greater Nashville Regional Council (GNRC)</li><li>• Molly Mennell, Director of Operations for Amerigroup for the Long Term Care Product in CHOICES</li></ul>
<b>CONCLUSIONS</b>	<p>Key Points: Speaker: Patti Killingsworth, TennCare – CHOICES in Long Term Care</p> <ul style="list-style-type: none"><li>▪ Overview:<ul style="list-style-type: none"><li>○ Program which is the key part of the Long Term Care Community Choices Act of 2008</li><li>○ Integrates nursing facility services and Home and Community Based Services for the elderly and adults with physical disabilities into the existing managed care system</li></ul></li><li>▪ Objectives:<ul style="list-style-type: none"><li>○ Move us towards a delivery system that is more seamless</li><li>○ Give people more options and choices with respect to long term care services</li><li>○ Expand access to HCBS to serve more people using existing dollars</li><li>○ Over time rebalancing how we spend our existing long term care dollars so that we are not heavily weighted in favor of institutional services</li></ul></li><li>▪ HCBS Enrollment<ul style="list-style-type: none"><li>○ Year 2003: Created the elderly and disabled HCBS Waiver</li><li>○ TCAD and AAAD's were part of program</li><li>○ Grew that over a period of time to approximately 6,000 people</li><li>○ Budget Cuts affected the program - HCBS growth was dependent on new dollars coming into the system</li></ul></li><li>▪ Choices Program<ul style="list-style-type: none"><li>○ Started out with an enrollment target of 7,500</li><li>○ Effective July 1, enrollment target will change to 9,500</li><li>○ Open slots can be immediately refilled when someone leaves the program</li><li>○ Based on regular turnover rates, approx. 1,500 slots (probably more) will open up</li><li>○ Approximately 11,000 people will be served, in the first year of the program</li></ul></li><li>▪ Progress in balancing TennCare LTC funding<ul style="list-style-type: none"><li>○ FY 1999<ul style="list-style-type: none"><li>• 99.26% - Nursing Facilities</li><li>• .74% - HCBS</li></ul></li><li>○ FY 2009<ul style="list-style-type: none"><li>• 90.68% - Nursing Facilities</li><li>• 9.32% - HCBS</li></ul></li></ul></li></ul> <p>Speaker: Molly Mennell, Director of Operations for Amerigroup for the Long Term Care Product in CHOICES</p> <ul style="list-style-type: none"><li>▪ Amerigroup operates Medicaid, Amerivantage, Medicare products, Long Term Care Products<ul style="list-style-type: none"><li>○ 39 Counties in Middle Tennessee Region</li><li>○ 11 other States</li><li>○ General information on statistics<ul style="list-style-type: none"><li>• 4,100 CHOICES active members as of April 30th<ul style="list-style-type: none"><li>○ 844 were in the community</li></ul></li><li>• 765 face to face assessments have been processed by people in the community<ul style="list-style-type: none"><li>○ 655 of those were transitioned from the existing Waiver program</li><li>○ 35 assessments have been done on members in Nursing Homes</li><li>○ 106 assessments on people who are existing Amerigroup members who want to be on CHOICES</li></ul></li><li>• Etc.</li></ul></li><li>○ Amerigroup has paid over \$12,000,000 for nursing facilities and home and community based service claims</li><li>○ March 1, 2010: Electronic Visit Verification system</li><li>○ Currently have 33 Care Coordinators serving Middle Tennessee (only 1 vacancy)</li></ul></li></ul>

	<p>Speaker: Ernestine Bowers, Director, Greater Nashville Regional Council</p> <ul style="list-style-type: none"> <li>▪ March 1, 2010: 13 counties in the GNRC region, 14 counties in Upper Cumberland and 12 counties in South Central transitioned to CHOICES</li> <li>▪ Area Agencies served as the single point of entry for the CHOICES program</li> <li>▪ Area Agency's role included: <ul style="list-style-type: none"> <li>○ Provide information and assistance</li> <li>○ Counseling</li> <li>○ Education and Outreach</li> <li>○ Screening, Assessment and Facilitated Eligibility determination for persons who are not Medicaid eligible</li> </ul> </li> <li>▪ Under CHOICES, Area Agency's are no longer responsible for: <ul style="list-style-type: none"> <li>○ Provider recruitment</li> <li>○ Training</li> <li>○ Quality Assurance and Monitoring</li> <li>○ Invoicing and Billing</li> </ul> </li> <li>▪ Upper Cumberland and Greater Nashville Regional Council are no longer allowed to provide case management services</li> <li>▪ The Area Agency's worked with TennCare, MCOs, and Providers for a smooth transition into this program for the benefit of the consumer</li> <li>▪ Amerigroup formed an Advisory Council made up of stakeholders including the Area Agencies, Nursing Home Associations, Disability organizations, AARP, etc., to assist in the transition: <ul style="list-style-type: none"> <li>○ Transition of care for enrollees</li> <li>○ Provider Network</li> <li>○ Topics in regards to seamless transition for persons enrolled in the program</li> </ul> </li> <li>▪ Americhoice recently formed a committee which met last week</li> <li>▪ Both MCOs were interested in provider networks and attended their quarterly provider training</li> <li>▪ TennCare gave permission for them to share monitoring reports, etc., on providers</li> <li>▪ February 1, 2010: TennCare requested that the Area Agency's provide MCOs plans of care information on each individual enrollee</li> <li>▪ March 1, 2010: Area Agency's received numerous telephone calls from MCOs, consumers, providers, and other referral sources</li> </ul>
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Commission Members asked several questions of the panel speakers.

PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
None		

**1:30 P.M. – 1:50 P.M.**

**COMMITTEE REPORTS**

**VARIOUS COMMITTEE CHAIRS**

<b>DISCUSSION</b>	Chair Arriola asked for the Chairs of the TCAD Committees to give their reports.
<b>CONCLUSIONS</b>	<p><b><u>Audit Committee – Chair Judson Palmer</u></b></p> <ul style="list-style-type: none"> <li>• 92% Policy Computation as of April 30, 2010 <ul style="list-style-type: none"> <li>○ Reviewed AAAD report of unspent money</li> </ul> </li> <li>• QA Assessments</li> </ul> <p><b><u>Long Term Care (LTC) Committee – Chair Bernard Danzig</u></b></p> <ul style="list-style-type: none"> <li>• CHOICES <ul style="list-style-type: none"> <li>○ CHOICES currently in Middle TN – March 1st <ul style="list-style-type: none"> <li>▪ Waiver expires October 1st</li> <li>▪ Since March <ul style="list-style-type: none"> <li>○ 201 people have been enrolled in the Waiver program</li> <li>○ 2,354 people enrolled in the OPTIONS program</li> <li>○ 6,785 people are on the waiting list</li> </ul> </li> </ul> </li> <li>○ CHOICES will have to be in East TN and West TN at least by September 30th <ul style="list-style-type: none"> <li>▪ Both East TN and West TN will have 1,500 slots each for CHOICES</li> <li>▪ 9,500 total slots statewide</li> </ul> </li> </ul> </li> <li>• Future focus for the Long Term Care Committee <ul style="list-style-type: none"> <li>○ Older American Act funded programs that make up long term care</li> <li>○ Home Delivered Meals</li> <li>○ Support for Caregivers</li> <li>○ Self Directed programs</li> </ul> </li> </ul> <p><b><u>TCAD Ad Hoc Ombudsman Task Force - Chair Patricia Miller</u></b></p> <ul style="list-style-type: none"> <li>• Ombudsman funding approach</li> </ul>

	<ul style="list-style-type: none"> <li>○ Have the AAADs work with the Ad Hoc Ombudsman Task Force on putting a core group together to work towards a long term plan for the Ombudsman program <ul style="list-style-type: none"> <li>▪ Work through constraints</li> <li>▪ Limited resources</li> <li>▪ Look at full breadth of responsibilities</li> <li>▪ Work on a facilitated long term planning process</li> </ul> </li> <li>○ Discussion <ul style="list-style-type: none"> <li>▪ What can the Area Agency's do to help us manage existing funds to accomplish our objectives better?</li> <li>▪ Identify some opportunities for additional funding <ul style="list-style-type: none"> <li>• IIIB match money from the State?</li> <li>• Other funding sources?</li> </ul> </li> <li>▪ Data gathering</li> </ul> </li> <li>○ First meeting with Ad Hoc Ombudsman Task Force, representatives from Area Agencies, TCAD staff before next Commission meeting</li> </ul>	
PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
First meeting with Ad Hoc Ombudsman Task Force, representatives from Area Agencies, TCAD staff before next Commission meeting	Chair Patricia Miller	Aug 10, 2010

1:50 P.M. – 2:10 P.M.

**CHAIR'S CLOSING COMMENTS**

**CHAIR ARRIOLA**

<b>DISCUSSION</b>	Chair Arriola discussed with Commission Members information on current Legislation going through the House and the Senate.
<b>CONCLUSIONS</b>	<p>Key Points:</p> <ul style="list-style-type: none"> <li>• Commission Member's official position has been that they urge the Legislator's to proceed with caution with detail and study of the issue of whether or not to form a Department on Aging and Disability</li> <li>• Legislature developed a Study Committee over the past year <ul style="list-style-type: none"> <li>○ Chair Arriola, Mike Hann and Perry Register made comments or answered questions in front of the Study Committee</li> </ul> </li> <li>• Senator Finney and Representative Maddox – Introduced legislation to the Senate House and the House <ul style="list-style-type: none"> <li>○ Legislation is currently in the House</li> <li>○ Legislation will be in the Senate Government Ops tomorrow</li> <li>○ Legislation will move from Senate Government Ops to Finance &amp; Administration to review the cost to make the determination</li> <li>○ If Legislation passes, then the Governor will sign it and be effective July 1st; and the Commission on Aging and Disability will cease</li> <li>○ Period between July 1st and the end of the current Administration's term, there would be a process of transition, and then the new Administration would take up the cause</li> <li>○ If Legislation passes, Commission Members would become an Advisory Committee to the new Commissioner on Aging</li> <li>○ Between now and the next Administration there would be a transition process</li> </ul> </li> <li>• Chair Arriola was asked to testify in front of the Senate Committee and he reiterated the Commission's vote and position, and also the letter that was sent to them at that time,</li> <li>• Senator Henry asked Chair Arriola, as amended could the Bill move forward? The response was "yes: the Bill could move forward as amended. <ul style="list-style-type: none"> <li>○ Make certain that Senior Centers are represented at the transition table</li> <li>○ Department on Aging is still a work in progress – Lawmaker's debate</li> <li>○ Rumor: Considering putting the Department on Aging under the Department of Intellectual Disabilities</li> </ul> </li> <li>• Governor's office is behind this Bill</li> <li>• Commission Members have asked what the Commission's position will be</li> </ul> <p>Chair Arriola opened the floor to Commission Members for discussion on changing the Commission on Aging and Disability to the Department on Aging.</p> <p>Questions/Comments:</p> <ul style="list-style-type: none"> <li>• Jim York recommended that they needed to move forward to become a Department. The question is what is being done to verify the readiness of the Commission? Can we function effectively with Cabinet level leadership? The Commission should be working on this now instead of waiting to see if a decision is made.</li> </ul> <p>Chair Arriola's response:</p> <ul style="list-style-type: none"> <li>○ Advised that the Commission should set an Ad Hoc Committee to study those issues unless it's not in Legislation</li> </ul>

APPROVED MINUTES – TCAD COMMISSION MEETING

Tuesday, May 11, 2010, Quarterly Meeting

Approval Date: Tuesday, August 10, 2010, by TCAD Commission Members

	<ul style="list-style-type: none"> <li>o If it's not going to be looked at, it may not be beneficial.</li> <li>o We will continue to work toward a future Cabinet level position and develop some guidelines. If it's not successful this year, it may come back next year for approval.</li> <li>• Shelburne Ferguson agreed with the above and commented on the Alicia Smith &amp; Associates report and some of the critical statements. <ul style="list-style-type: none"> <li>o Some statements made in the report are wrong but the statements are still embarrassing</li> <li>o If the criticisms are valid, TCAD Commission Members need to take action to correct those criticisms.</li> <li>o Commission Members need to have a copy of the Alicia Smith &amp; Associates report to review</li> </ul> </li> </ul> <p>Chair Arriola's response:</p> <ul style="list-style-type: none"> <li>o Agreement with Mr. Ferguson's comments</li> <li>o Alicia Smith &amp; Associates Report was sent to Commission Members previously. If they don't have a copy, we can send another copy of the report to Commission Members.</li> <li>o Appoint an Ad Hoc Committee to review the Alicia Smith &amp; Associates report and report out at the next quarterly Commission meeting.</li> </ul>
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Chair Arriola advised the Commission Members that he will be making recommendations for a Nominating Committee because his term as the Chair of the Commission expires at the end of the August, 2010, quarterly meeting. The Nominating Committee will make recommendations for the next Chairman of the Commission. The next Chair will name the Chair of the Audit Committee, the Chair of the Advocacy Committee, the Chair of the Long Term Care Committee, and the Chair of the Ad Hoc Ombudsman Committee and two Long Term Care Committee Members. Below are the Commission Members who were named to the Nominating Committee:

- o Judson Palmer, Chair
- o Kenneth Kiesel
- o Barbara McIntyre

PENDING ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
Appoint TCAD Commission Members to the TCAD Nominating Committee	Chair John Arriola	May 11, 2010
Alicia Smith & Associates Report – Send another copy to Commission Members	Mike Hann	Aug. 10, 2010
Appoint TCAD Commission members to the TCAD Ad Hoc Committee to review the findings in the Alicia Smith & Associates report	Chair John Arriola	May 31, 2010

**2:10 P.M. – 2:20 P.M.**

**NEW BUSINESS**

**CHAIR ARRIOLA**

<b>DISCUSSION</b>	Chair Arriola asked Commission Members for any new business to be brought before the Commission Members.	
<b>CONCLUSIONS</b>	<p>Shelburne Ferguson – Discussion on elders who are abused financially; People who are preying on our elderly population - Key Points:</p> <ul style="list-style-type: none"> <li>• First line of people who know that the financial abuse is occurring (most are not trained to look for the abuse): <ul style="list-style-type: none"> <li>o Banks and tellers</li> <li>o Medical practitioners</li> <li>o Safety personnel</li> <li>o Postal workers</li> </ul> </li> <li>• Some abuse is obvious <ul style="list-style-type: none"> <li>o Abused by family members</li> <li>o Friends</li> <li>o Neighbors</li> </ul> </li> <li>• There is financial abuse and physical abuse of our elders</li> <li>• Recommendation for the Commission to take the lead in regards to elder abuse</li> </ul> <p>Chair Arriola's agreed that Mr. Ferguson had a great suggestion.</p> <ul style="list-style-type: none"> <li>• Possibly contact the Tennessee Banking Association <ul style="list-style-type: none"> <li>o Find out their role</li> </ul> </li> <li>• June 15, 2010 – World Elder Abuse Awareness Day (WEAAD)</li> <li>• Look at the financial abuse problem</li> </ul>	
<b>PENDING ACTION ITEMS</b>	<b>PERSON RESPONSIBLE</b>	<b>DEADLINE</b>

Patricia Miller recommended for the Commission to be provided with Legislative updates, special called meetings such as the Executive Committee or anything with special issues, etc. She recognized that meeting information is published on the website, but, recommended for Commission Members to receive meeting information via e-mail.

