



STATE OF TENNESSEE
TENNESSEE EMERGENCY COMMUNICATIONS BOARD
DEPARTMENT OF COMMERCE & INSURANCE
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243
615-253-2164

RANDY PORTER
CHAIRMAN

LYNN QUESTELL
EXECUTIVE DIRECTOR

Director of E-911 Technical Services.

The Tennessee Emergency Communications Board is seeking a qualified person for the position of Director of E-911 Technical Services. The successful applicant will provide advisory technical assistance to the Emergency Communications Board and emergency communications districts on E-911 and Next Generation 911 related issues, including compliance with state and federal technical standards and assuring the continuous operation of systems and networks.

Requirements:

The Director of E-911 Technical Services must possess sufficient technical knowledge of telecommunications and E-911 technology to: respond to inquiries regarding connectivity, integration, and/or interfacing of the various components of equipment in each public safety answering point and the effectiveness of backup plans in case of power or equipment failure; provide technical assistance regarding possible sources of malfunctions in communications equipment and/or software, GIS Mapping systems, the call routing process and computer-aided dispatch software; inventory PSAP equipment; create schematic drawings showing the connectivity, integration, and/or interfacing of the various components of equipment in each 911 center; and assure that equipment and service satisfy the applicable technical standards. Significant travel within Tennessee is required.

Minimum Qualifications:

Education equivalent to a bachelor's degree in electrical engineering or telecommunications and experience equivalent to five years of full-time professional or technical work related to emergency communications. Qualifying experience in telecommunications or emergency communications systems, particularly in Next Generation 911 systems, may substitute for the required education. A valid motor vehicle operator's license is required.

Schedule: Available for technical consultation, on-site if necessary, at all times.

Position Closing: This position will remain open until filled.

Position Available: Immediately.

To Apply: Submit a resume, references, and contact information to TN.ECB@tn.gov.