



Susan Cowden
Administrator
Division of Workforce Development

Susan Cowden serves as administrator for the Division of Workforce Development, having previously served as director of Employment and Training for the department. She has 20 years of leadership experience, operating workforce development and welfare reform programs that serve job seekers and employers. She was Director of Family Assistance for the Tennessee Department of Human Services with responsibility for Medicaid, TennCare, Food Stamps, Families First and Electronic Benefit Transfer. She has local experience having served as Program Director for the Nashville Career Advancement Center in Nashville and Regional Manager for local workforce area four in East Tennessee.

Susan attended Vanderbilt University and holds a bachelor's degree from the University of Tennessee, Knoxville. She is a graduate of the Tennessee Government Executive Institute, Class of 2002, was elected to the Steering Committee and served as Vice Chair in 2003. Susan lives in Franklin with her husband, Steve and twins Kate and Duke.