



## Provider Quick Reference Sheet

### Important TennCare Provider Telephone Numbers:

TennCare Provider Services	1-800-852-2683
TennCare Division of Long Term Care	1-877-224-0219
TennCare Pharmacy Program	1-888-816-1680
TennCare Fraud & Abuse Hotline	1-800-433-3982

### Important TennCare Weblinks:

TennCare Home Page	<a href="http://www.tn.gov/tenncare">http://www.tn.gov/tenncare</a>
TennCare Provider Page	<a href="http://www.tn.gov/tenncare/providers.html">http://www.tn.gov/tenncare/providers.html</a>
TennCare Online Services	<a href="https://www.tennesseeanytime.org/tcmis/tennessee/Security/logon.asp">https://www.tennesseeanytime.org/tcmis/tennessee/Security/logon.asp</a>
TennCare Pharmacy	<a href="http://www.tn.gov/tenncare/pro-pharmacy.html">http://www.tn.gov/tenncare/pro-pharmacy.html</a>
TennCare Rules	<a href="http://www.tn.gov/sos/rules/1200/1200-13/1200-13.htm">http://www.tn.gov/sos/rules/1200/1200-13/1200-13.htm</a>
TennCare Fraud & Abuse	<a href="http://www.tn.gov/tnoig">http://www.tn.gov/tnoig</a>

### Other Helpful Weblinks:

TN Dept. of Commerce & Insurance TennCare Oversight Division Provider Complaints & Independent Review	<a href="http://www.tn.gov/commerce/tenncare/PCIR.shtml">http://www.tn.gov/commerce/tenncare/PCIR.shtml</a>
TN Office of e-Health Initiatives	<a href="http://www.tennesseeanytime.org/ehealth">http://www.tennesseeanytime.org/ehealth</a>
Cover TN & Cover Kids	<a href="http://www.covertn.gov">http://www.covertn.gov</a>

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### East TN Managed Care Organizations (MCO):

UHC Community Plan	1-800-690-1606	<a href="http://www.americhoice.com">www.americhoice.com</a>
BlueCare	1-800-468-9736	<a href="http://www.vshptn.com">www.vshptn.com</a>
TennCare Select	1-800-276-1978	<a href="http://www.vshptn.com">www.vshptn.com</a>

*Counties: Anderson, Bledsoe, Blount, Bradley, Campbell, Carter, Claiborne, Cocke, Franklin, Grainger, Greene, Grundy, Hamblen, Hamilton, Hancock, Hawkins, Jefferson, Johnson, Knox, Loudon, Marion, McMinn, Meigs, Monroe, Morgan, Polk, Rhea, Roane, Scott, Sequatchie, Sevier, Sullivan, Unicoi, Union and Washington*

### Middle TN Managed Care Organizations (MCO):

UHC Community Plan	1-800-690-1606	<a href="http://www.americhoice.com">www.americhoice.com</a>
Amerigroup	1-800-600-4441	<a href="http://www.amerigroupcorp.com">www.amerigroupcorp.com</a>
TennCare Select	1-800-276-1978	<a href="http://www.vshptn.com">www.vshptn.com</a>

*Counties: Bedford, Cannon, Cheatham, Clay, Coffee, Cumberland, Davidson, DeKalb, Dickson, Fentress, Giles, Hickman, Houston, Humphreys, Jackson, Lawrence, Lewis, Lincoln, Macon, Marshall, Maury, Montgomery, Moore, Overton, Perry, Pickett, Putnam, Robertson, Rutherford, Smith, Stewart, Sumner, Trousdale, Van Buren, Warren, Wayne, White, Williamson and Wilson*

### West TN Managed Care Organizations (MCO):

UHC Community Plan	1-800-690-1606	<a href="http://www.americhoice.com">www.americhoice.com</a>
BlueCare	1-800-468-9736	<a href="http://www.vshptn.com">www.vshptn.com</a>
TennCare Select	1-800-276-1978	<a href="http://www.vshptn.com">www.vshptn.com</a>

*Counties: Benton, Carroll, Chester, Crockett, Decatur, Dyer, Fayette, Gibson, Hardeman, Hardin, Haywood, Henderson, Henry, Lake, Lauderdale, Madison, McNairy, Obion, Shelby, Tipton and Weakley*

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Providers with TennCare program questions or having issues that cannot be resolved by contacting your assigned MCO Provider Relations Representative can contact TennCare Provider Services at 1-800-852-2683 for assistance.

Long Term Care Providers with TennCare Long Term Care program questions or having issues that cannot be resolved by contacting your assigned MCO Long Term Care Provider Relations Representative can contact TennCare Provider Services at 1-800-852-2683 or TennCare Division of Long Term Care at 1-877-224-0219 for assistance.

\* Providers requiring further assistance can email [tenn.care@tn.gov](mailto:tenn.care@tn.gov). These email inquires will be routed through the Office of Public Affairs.