



MEDIA RELEASE

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

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JUNE 2007 Disciplinary Action Report

EDITORS: Tennessee Code Annotated, Section 56-1-302(a)(9) requires the Department of Commerce and Insurance to issue a monthly press release containing a disciplinary report which shall list all disciplinary actions taken by each board during the prior month. Below is a list of actions taken during the month of June 2007.

Alarm Systems Contractors Board

Respondent: Advanced Alarm Technologies, Inc., Nashville, TN
Violation: Failure to register employee(s)
Action: \$500 Civil Penalty

Respondent: Allied Systems, Inc., Memphis, TN
Violation: Acting as Alarm Contractor without a licensed qualified agent
Action: \$1000 Civil Penalty

Respondent: Amerione Security, Olive Branch, MS
Violation: Failed to notify board of change of business address
Failed to display certification number on correspondence
Action: \$600 Civil Penalty

Respondent: Fleenor Security Systems, Inc., Johnson City, TN
Violation: Acting as Alarm Contractor without a licensed qualified agent
Action: \$1000 Civil Penalty

Respondent: Jack Victor Miller, Antioch, TN
Violation: Failed to notify Board of termination/transfer within 30 days
Action: \$1000 Civil Penalty

Respondent: Richard Lee Williams, Clarksville, TN
Violation: Failure to register employee(s)
Action: \$650 Civil Penalty

Respondent: Surveillance Solutions of Tennessee, Rock Island, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Respondent: Tennessee Security, LLC, Smyrna, TN
Violation: Failed to register employee(s) within 30 days of employment
Action: \$1000 Civil Penalty

Respondent: Unlimited Security, Inc., Nashville, TN
Violation: Allowed employee(s) to perform duties after denial of registration
Action: \$1,000 Civil Penalty

Board of Accountancy

Respondent: Terry Hendrixson, Franklin, TN
Violation: Practicing without a valid license
Action: \$500 Civil Penalty

Board of Barber Examiners

Respondent: Clean Cuts, Madison, TN
Violation: Unlicensed operator
Action: \$500 Civil Penalty

Respondent: Kingston Barber Shop, Kingston, TN
Violation: Expired shop license
Action: \$500 Civil Penalty

Respondent: Oscar's Barber Shop, Nashville, TN
Violation: Unlicensed individuals
Action: \$2000 Civil Penalty

Respondent: Charles Pitts, Murfreesboro, TN
Violation: No shop license
Action: \$100 Civil Penalty

Collection Service Board

Respondent: United Commercial Collections
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

Respondent: Receivables Management Bureau
Violation: Failure to timely respond to the complaint
Action: \$250 Civil Penalty

Respondent: Complete Credit Solutions, Inc.
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

Respondent: Midland Credit Management, Inc.
Violation: Failure to timely respond to the complaint
Action: \$250 Civil Penalty

Respondent: Corporate Collections Services, Inc.
Violation: Failure to respond to the request for verification of the debt and was rude, unprofessional, threatening and harassing
Action: \$2,000 Civil Penalty

Respondent: Rawlins & Rivera, Inc.
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

Board for Licensing Contractors

Respondent: Arney Homes, Murfreesboro, TN
Violation: Gross negligence, incompetence, fraud, dishonest dealing and/or misconduct
Action: Revocation

Respondent: Direct Home Improvement, Memphis, TN
Violation: Exceeding limit
Action: \$1000 Civil Penalty

Respondent: L & L Specialty, Lebanon, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Respondent: Gary J. Strong, Cookeville, TN
Violation: Unlicensed activity
Action: \$500 Civil Penalty

Cosmetology Board

Respondent: California Nails, Knoxville, TN
Violation: Unlicensed individual
Action: \$1000 Civil Penalty

Respondent: Elegant Nails, Sweetwater, TN
Violation: Unlicensed individual
Action: \$750 Civil Penalty

Respondent: Nail Tips, Chattanooga, TN
Violation: Unlicensed individual
Action: \$500 Civil Penalty

Respondent: Secrets DeBeaute, Franklin, TN
Violation: Expired operator license
Action: \$250 Civil Penalty

Board of Funeral Directors and Embalmers

Respondent: Affordable Alternative Funeral Services, Nashville, TN
Violation: Failure to provide cremation authorization with required disclosures to authorizing agent
Action: \$250 Civil Penalty

Respondent: Heavenly Gates Funeral Home, Martin, TN
Violation: License as a funeral director expired for manager of the funeral home
Action: \$500 Civil Penalty

Respondent: Family Mortuary, Inc., Memphis, TN
Violation: Federal Trade Commission price violations and failure to maintain a copy of current license and last inspection report for the crematory that the funeral homes uses
Action: \$500 Civil Penalty

Respondent: Johnson Funeral Home, LLC, Church Hill, TN
Violation: Federal Trade Commission price violations and incorrect data on establishment web site
Action: \$250 Civil Penalty

Respondent: Imes-Miller Funeral Home, Murray, Kentucky
Violation: Conducting services in Tennessee without a Tennessee licensed funeral director present and in charge of services
Action: \$500 Civil Penalty

Respondent: Loretto Memorial Chapel, Inc., Loretto, TN
Violation: FTC price violations
Action: \$250 Civil Penalty

Respondent: Munford Funeral Home – Millington Chapel, Millington, TN
Violation: FTC price violations
Action: \$250 Civil Penalty

Respondent: S. W. Qualls & Company, Memphis, TN
Violation: Failure to have a General Price List, Casket Price List or Outer Burial Container Price List available for inspection
Action: \$750 Civil Penalty

Respondent: Antonio Brandon Starks, Nashville, TN
Violation: Arrears on child support order
Action: Suspension of license as funeral director

Respondent: V. E. Parham and Son Funeral Home, Springfield, TN
Violation: FTC price violations, licenses of funeral director, embalmer and establishment not available for inspection and preparation room ventilation fan not operable
Action: \$600 Civil Penalty

Respondent: Donald Wallace, Memphis, TN
Violation: Published an advertisement implying licensure as a funeral director
Action: \$250 Civil Penalty

Motor Vehicle Commission

Respondent: A & A Auto Sales, Knoxville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Ambulance and Coach Sales, Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Approved Auto Center, Inc., Memphis, TN
Violation: Late Annual Sales Report

Action: \$100 Civil Penalty

Respondent: Atkins Auto Sales, Morristown, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Auto America, Jackson, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Auto Way Auto Center, Sevierville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: BBB Auto Sales, Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: B & B Custom Automotive, Memphis, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Bailey's Auto Sales, Powell, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Bradford Auto Salvage, Fayetteville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Bristol Auto Auction, Bristol, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Budget Motors, Murfreesboro, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Burgett Auto Sales, Lebanon, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Car Depot, Inc., Springfield, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Car Finders, LLC, Greenbrier, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: The Carlot, Crossville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: City Car, Inc., Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: CJ Equipment Auto Sales, Knoxville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Clark S. Auto Sales, Cookeville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Cookeville Nissan, Cookeville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Dependable Auto Sales, Cookeville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Double D Auto Sales, Memphis, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Elite Auto Sales, Cookeville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Final Touch, Inc., Chattanooga, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Freeway Auto Credit #2, Madison, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: G & M Auto Sales, Johnson City, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Gerald's Auto Sales
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Getwell Motors, Inc., Memphis, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Getwell Auto Sales, Memphis, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Hicks Auto Sales, Athens, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Highway 64 Auto Sales, Eads, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Hodge Auto Sales
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Jim Kizer Auto Sales, Union City, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Kobby Auto Sales, Inc., Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Lakeview Cycles, Inc., Smyrna, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: M & M Imports, Chattanooga, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: M & M Motor Co., Byrdstown, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: M & M Motors, Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: M & S Motors, Crossville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Marion's Used Cars, Bethpage, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: MC Auto Sales, Inc., Memphis, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: McMinn Motors, Athens, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Monroe Auto Sales, Parsons, TN

Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Park City Auto Sales, Fayetteville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: The People's Choice Auto Sales, Memphis, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Quality Cars, Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Riley's Auto Sales, La Follette, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Rite to Ride Auto Sales, Memphis, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Road Star Auto Sales, Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Rusty Wallace Pontiac-Cadillac, Morristown, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: S & K Auto Sales, Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Shimla Auto Sales, Knoxville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Smart Buy Auto Sales, Nashville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Snipes Auto Sales, Athens, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Southeastern Auto Sales, LLC, Johnson City, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Southern Cycle and ATV Supply, Winchester, TN
Violation: Late Annual Sales Report

Action: \$100 Civil Penalty

Respondent: Southgate Automotive, Knoxville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Toys for Big Boys, Bybee, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: The Trading Post, Mascot, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Transport Sales, LLC, Lebanon, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Tri-State Motors, Somerville, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Vaughn's Auto Sales, Sparta, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Wholesale Motors, Humboldt, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: William's Auto Sales, Johnson City, TN
Violation: Late Annual Sales Report
Action: \$100 Civil Penalty

Respondent: Chuck Hutton Toyota
Violation: Advertising
Action: \$500 civil penalty

Respondent: Harry Lane Chrysler Plymouth Kia
Violation: Advertising
Action: \$1,000 civil penalty

Respondent: Shipps RV of Chattanooga
Violation: Sale at Unlicensed Location
Action: \$2,500 civil penalty

Respondent: Eddie's Auto Sales
Violation: Misuse of Dealer Plate
Action: \$100 civil penalty

Respondent: Pro Fleet Truck Sales
Violation: Late Annual Sales Report
Action: \$200 civil penalty

Private Investigation and Polygraph Commission

Respondent: Doyle Marvin Daugherty, Maryville, TN
Violation: Failure to complete required continuing professional education
Action: \$250 Civil Penalty

Respondent: Robert David Pickett, Knoxville, TN
Violation: Failure to complete required continuing professional education
Action: \$250 Civil Penalty

Private Protective Security Services

Respondent: Victor E. Atkinson, Clarksville, TN
Violation: Failure to notify of arrest
Action: \$250 Civil Penalty

Respondent: Bellevue Patrol & Security, Nashville, TN
Violation: Employing guard(s) who do not hold a valid registration
Action: \$500 Civil Penalty

Respondent: Business Risk Services, LLP, Franklin, TN
Violation: Employing guard(s) who do not hold a valid registration
Action: \$500 Civil Penalty

Respondent: Ray P. Hall, Hixon, TN
Violation: Failure to notify of arrest
Action: \$250 Civil Penalty

Respondent: Murray Guard, Inc., Jackson, TN
Violation: Employing guard(s) who do not hold a valid registration
Action: \$250 Civil Penalty

Real Estate Appraiser Commission

Respondent: H. Jeff Collins, Kodak, TN
Violation: Violated Uniform Standards of Professional Appraisal Practice Standards ("USPAP"), including the Ethics and Recordkeeping Sections
Action: \$1,500 civil penalty and successful completion of a fifteen (15) hour USPAP course and an Advanced Report Writing course

Respondent: Mickey Manis, Hermitage, TN
Violation: Violated Uniform Standards of Professional Appraisal Practice, including the Ethics, Conduct, Management, and Recordkeeping Sections
Action: \$300 civil penalty and successful completion of a course in Single Family Residential Appraisal

Respondent: Reginald Howard, Memphis, TN
Violation: Violated Uniform Standards of Professional Appraisal Practice ("USPAP") including the Ethics, Competency, and Scope of Work Sections

Action: Successful completion of a thirty (30) hour Single Family Residential Appraisal course, a fifteen (15) hour USPAP course, and a course in Advanced Report Writing. Submission of two (2) appraisal reports after completing the above-referenced courses in order to demonstrate USPAP proficiency to the Commission

Respondent: J. Everett Aycock, Johnson City, TN
Violation: Violated the Competency Section of the Uniform Standards of Professional Appraisal Practice

Action: Surrender

Respondent: Larry M. Cameron, Talbot, TN
Violation: Violated Uniform Standards of Professional Appraisal Practice.
Action: Successful completion of a thirty (30) hour course in Basic Appraisal Procedures and examination. Successful completion of a fifteen (15) hour Residential Cost Approach and Site Valuation course with examination.

Real Estate Commission

Respondent: Anca M. Alexandru , Chattanooga, TN
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty

Respondent: Stephanie Lynn Calhoun, Bristol, VA
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty

Respondent: Terry F. Christison, Brentwood, TN
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty

Respondent: Crye-Leike Property Management, Memphis, TN
Violation: Escrow account violation
Action: \$250 Civil Penalty

Respondent: Aaron Terrell Dickson, Memphis, TN
Violation: Failure to timely purchase E&O insurance
Action: 100 Civil Penalty

Respondent: James "Jimmy" Marcus Henderson, Kennesaw, GA
Violation: Failure to timely purchase E&O insurance
Action: \$50 Civil Penalty

Respondent: Horizon Realty & Management, Clarksville, TN
Violation: Advertising violation
Action: \$100 Civil Penalty

Respondent: Max H. Housley, Blueridge, GA
Violation: Failure to timely purchase E&O insurance
Action: \$50 Civil Penalty

Respondent: Allison Leigh Kennedy, Brentwood, TN
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty

Respondent: Richard Paul Metzelder, Knoxville, TN
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty

Respondent: William N. Morris, Memphis, TN
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty

Respondent: William E. Oakes, Hendersonville, TN
Violation: Agency disclosure violation
Action: \$2000 Civil Penalty

Respondent: Bob A. Parks, Murfreesboro, TN
Violation: Escrow account violation
Action: \$250 Civil Penalty

Respondent: Delores Marie Pedigo, Nashville, TN
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty

Respondent: Mamie McArthur Sanders, Brentwood, TN
Violation: Failure to exercise reasonable skill and care
Action: \$2750 Civil Penalty

Respondent: Amber Leigh Spencer, Corinth, MS
Violation: Failure to timely purchase E&O insurance
Action: \$100 Civil Penalty