



# MEDIA RELEASE

STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

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## NOVEMBER 2005 REGULATORY BOARDS DISCIPLINARY ACTION REPORT

EDITORS: Tennessee Code Annotated, Section 56-1-302(a) (9) requires the Department of Commerce and Insurance to issue a monthly press release containing a disciplinary report which shall list all disciplinary actions taken by each board during the prior month. Below is a list of actions taken during the month of November 2005.

### **Alarm Systems Contractors Board**

Respondent: Rutherford Services, Inc., Smyrna, TN

Violation: Unlicensed activity

Action: \$500 Civil Penalty

Respondent: Volunteer Fence & Access, Jackson, TN.

Violation: Unlicensed activity

Action: \$2500 Civil Penalty

Respondent: Security First, Inc., Smyrna, TN

Violation: Failure to properly register Alarm employee(s)

Action: \$5000 Civil Penalty

Respondent: ADS Security, Chattanooga, TN

Violation: Failure to properly register Alarm employee(s)

Action: \$2350 Civil Penalty

Respondent: Affordable Monitoring Solutions, Oak Ridge, TN

Violation: Unlicensed activity

Action: \$100 Civil Penalty

Respondent: Big Brother Surveillance, Cleveland, TN

Violation: Unlicensed activity

Action: \$1250 Civil Penalty

Respondent: CTS Protective Services, Ringgold, GA

Violation: Unlicensed activity

Action: \$1250 Civil Penalty

Respondent: ADT Security Services, Inc., Memphis, TN

Violation: Failure to properly register Alarm employee(s)

Action: \$100 Civil Penalty

DAVY CROCKETT TOWER, 5TH FLOOR  
500 JAMES ROBERTSON PARKWAY  
NASHVILLE, TN 37243  
615.741.2241

Respondent: Alarm Services Company, Knoxville, TN  
Violation: Failure to properly register Alarm employee(s)  
Action: \$450 Civil Penalty

Respondent: Audio Visual Communications, Inc., Greenville, TN  
Violation: Failure to properly register Alarm employee(s)  
Action: \$200 Civil Penalty

Respondent: Ed Mack Eudy, Sherwood, AR  
Violation: Failure to properly register Alarm employee(s)  
Action: \$150 Civil Penalty

Respondent: Simplexgrinnell, LP, Westminster, MA  
Violation: Failure to properly register Alarm employee(s)  
Action: \$150 Civil Penalty

Respondent: Interface Security Systems, LLC, Memphis, TN  
Violation: Failure to submit termination notice; failure to respond to Board  
Action: \$3950 Civil Penalty

Respondent: Instalert Security Systems, Cordova, TN  
Violation: Failure to display certification number  
Action: \$100 Civil Penalty

### **Board for Licensing Contractors**

Respondent: Cook Contracting Company, Dayton, TN  
Violation: Exceeding monetary limit on license  
Action: \$500 Civil Penalty

Respondent: Richard L. Cothren Construction, Fayetteville, TN  
Violation: Unlicensed activity  
Action: \$250 Civil Penalty

Respondent: R. C. Riddle General Contractor, Normandy, TN  
Violation: Exceeding monetary limit  
Action: \$1000 Civil Penalty

Respondent: Derek G. Hinckley, Knoxville, TN  
Violation: Unlicensed activity  
Action: \$1000 Civil Penalty

Respondent: Controlled Air, Inc., Kingsport, TN  
Violation: Bidding outside of classification  
Action: \$5000 Civil Penalty

Respondent: Brian Deloughary DBA Bridel Homes, Nashville, TN  
Violation: Unlicensed activity  
Action: \$1000 Civil Penalty

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Violation: Unlicensed activity

Action: \$1000 Civil Penalty

Respondent: Turnberry Homes, LLC, Brentwood, TN  
Violation: Misconduct  
Action: \$500 Civil Penalty

Respondent: David Godsey, Loudon, TN  
Violation: Unlicensed activity  
Action: \$250 Civil Penalty

### **Board of Architectural and Engineering Examiners**

Respondent: Alan P. Janney, Hixson, TN,  
Violation: Practiced on an expired license  
Action: \$1,000 Civil Penalty

Licensee: Al W. Paas, Ann Arbor, MI  
Violation: Practiced outside area(s) of competence  
Action: \$3,500 Civil Penalty; Reprimand; Law and Rules Exam

### **Board of Barber Examiners**

Licensee: Classic Cuts, Gordonsville, TN  
Violation: Unlicensed activity  
Action: \$1000 Civil Penalty

Licensee: Clayton & Carl, Franklin, TN  
Violation: Expired shop and operator license  
Action: \$500 Civil Penalty

Licensee: Great Clips, Chattanooga, TN  
Violation: Expired shop license  
Action: \$300 Civil Penalty

Licensee: Quina's on 9<sup>th</sup>, Franklin, TN  
Violation: Expired shop license  
Action: \$300 Civil Penalty

Licensee: Oscar's Barber Shop, Nashville, TN  
Violation: Unlicensed activity  
Action: \$300 Civil Penalty

Licensee: Alberto's Hair Studio, Antioch, TN  
Violation: Unlicensed activity  
Action: \$300 Civil Penalty

Licensee: Kut & Kurl, Franklin, TN  
Violation: Unlicensed activity  
Action: \$300 Civil Penalty

### **Board of Cosmetology**

Licensee: International Hair Salon, Nashville,, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Creations Hair Salon, Chattanooga, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Kim's Nail Salon, Chattanooga, TN  
Violation: Performing waxing in a nail shop  
Action: \$500 Civil Penalty

Licensee: Jorge Kortney, Inc., Knoxville, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Cali Nails, Tullahoma, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Smart Style, Oak Ridge, TN  
Violation: Unlicensed activity  
Action: \$300 Civil Penalty

Licensee: Nail Spa, Kingsport, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: All Star Nails, Nashville, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Salon Resolutions, Knoxville, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Shelly's Hair Design, Knoxville, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Nail Envy, Johnson City, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Clark & Co Hair and Nail Design, Nashville, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Blue River Canyon, Brentwood, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Simone's Hair Salon, Memphis, TN  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Licensee: Teresa's Salon of Choice, Memphis, TN  
Violation: Unlicensed activity  
Action: \$300 Civil Penalty

## Board of Funeral Directors and Embalmers

- Respondent: Cox & Son Funeral Home, Inc. Jellico, TN  
Violation: Misrepresentation or fraud in the conduct of the business of the funeral establishment and aiding or abetting an unlicensed person to practice within the funeral profession  
Action: \$1500 Civil Penalty
- Respondent: Hermitage Funeral Home, Hermitage, TN  
Violation: Statutorily required crematory disclosures, written receipt for cremated remains, and signature of cremation records by unlicensed employees  
Action: \$1000 Civil Penalty
- Respondent: Coulter-Garrison Funeral Home, Inc., Dayton, TN  
Violation: Failure to provide client an itemized statement of goods and services at the conclusion of the arrangements discussion  
Action: \$750 Civil Penalty
- Respondent: Claiborne Funeral Home, Inc., New Tazwell, TN  
Violation: Strict specifications of price disclosures and availability of records subject to inspection  
Action: \$500 Civil Penalty
- Respondent: Snyder's Memorial Gardens, Inc., Gray, TN  
Violation: Statutorily required crematory disclosures, price list violations, and signature of cremation records by unlicensed employee  
Action: \$500 Civil Penalty
- Respondent: Hunter Funeral Home, Sparta, TN  
Violation: Failure to provide client an itemized statement of goods and services at the conclusion of the arrangements discussion, failure to describe certain merchandise prior to purchase, and failure to attach a permanent identification device to the deceased person  
Action: \$500 Civil Penalty
- Respondent: Costner-Maloy Funeral Home, Newport, TN  
Violation: Unprofessional conduct – failure to file death certificates timely  
Action: \$250 Civil Penalty
- Respondent: Pafford Funeral Home, Inc., Lexington, TN  
Violation: Statements of goods and services did not reflect the reason for embalming, incomplete casket price list, and price discrepancies  
Action: \$250 Civil Penalty
- Respondent: Williams Funeral Home, Inc., Mount Pleasant, TN  
Violation: Establishment lacked the management and supervision of a licensed funeral director, the funeral director's license not made available to the inspector, and failure to timely register as a seller of pre need contracts  
Action: \$250 Civil Penalty
- Respondent: Mount Juliet Funeral Home, Mount Juliet, TN  
Violation: Failure to make funeral director's and embalmer's licenses of the manager available for inspection and failure to notify change of the funeral director in charge of the funeral home  
Action: \$250 Civil Penalty

Respondent: Bass Funeral Chapel, Inc., Carthage, TN  
Violation: Failure to make funeral director's, embalmer's and establishment's licenses available for inspection, failure to include required disclosures on cremation authorization form and allowing such form to be signed by a witness other than a funeral director  
Action: \$250 Civil Penalty

Respondent: Gentry-Griffey Funeral Chapel, Inc., Knoxville, TN  
Violation: Failure to include required disclosures on cremation authorization form, failure to include required items on casket price list, and discrepancies on price list  
Action: \$250 Civil Penalty

Respondent: Miller Funeral Home, Inc., Maryville, TN  
Violation: Failure to retain copies of cremation authorizations, failure to make funeral director's license immediately available for inspection and violation on price list  
Action: \$250 Civil Penalty

Respondent: Martin Oak Ridge Funeral Home, Oak Ridge, TN  
Violation: Failure to make funeral director's and embalmer's license available for inspection  
Action: \$150 Civil Penalty

### **Board of Pharmacy**

Licensee: Tom A. Parker, DPH, Marion, AZ  
Violation: Addicted to the use of alcohol, narcotics and other drugs  
Action: Indefinite suspension of license

Licensee: Les Hall, DPH, Knoxville, TN  
Violation: Medication error  
Action: \$250 Civil Penalty

Licensee: William Rabensteine, DPH  
Violation: Medication error  
Action: \$250 Civil Penalty

Licensee: Avani Sindhal, DPH, Hendersonville, TN  
Violation: Medication error  
Action: \$500 Civil Penalty

Licensee: Allen Quinn, DPH, Knoxville, TN  
Violation: Medication error  
Action: \$500 Civil Penalty

Licensee: Trinity Hospital Pharmacy, Erin, TN  
Violation: Hospital Pharmacy was open with no pharmacist present  
Board was not notified of the resignation of the pharmacist in charge  
Action: \$250 Civil Penalty

Licensee: Linda Goodman Conaster, DPH, Jamestown, TN  
Violation: Violation of technician ratio  
Action: \$250 Civil Penalty

Licensee: Renee Hammons, DPH, Memphis, TN  
Violation: Improper storage of injectables  
Action: \$250 Civil Penalty

## Motor Vehicle Commission

Respondent: American RV Sales and Service, Maryville, TN  
Violation: All locations not licensed  
Action: \$500 Civil Penalty

Respondent: Grayson BMW, Knoxville, TN  
Violation: Failure to include stock numbers and included costs in advertising  
Action: \$500 Civil Penalty

Respondent: Hertz Co. Sales #2, Nashville, TN  
Violation: Temporary tag log not properly kept  
Action: \$500 Civil Penalty

Respondent: Stoney's Auto Salvage, Inc., Columbia, TN  
Violation: Selling vehicles with open titles  
Action: \$500 Civil Penalty

Respondent: Crown Automotive, Inc., Alcoa, TN  
Violation: All locations not licensed  
Action: \$500 Civil Penalty

Respondent: Herb Newton Nissan, Oak Ridge, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Purdy's Auto Parts and Salvage, Sweetwater, TN  
Violation: Selling vehicles with open titles  
Action: \$500 Civil Penalty

Respondent: Real Deal Auto Sales, Lafayette, TN  
Violation: Selling vehicles with open titles and temporary tag log not properly kept  
Action: \$2500 Civil Penalty

Respondent: Royston Chrysler Jeep Dodge, Morristown, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Sam's Motor, Inc., Murfreesboro, TN  
Violation: Temporary tag log not properly kept  
Action: \$500 Civil Penalty

Respondent: M & S Motors, Clarksville, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Mazda Knoxville, Knoxville, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Parks Motor Sales, Bluff City, TN  
Violation: No stock numbers or disclaimer in advertising and temporary tag log not properly kept  
Action: \$1000 Civil Penalty

Respondent: Automarket Motors, Nashville, TN  
Violation: Temporary tag log not properly kept  
Action: \$500 Civil Penalty

Respondent: Lance Cunningham Ford, Knoxville, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Pierce Auto Sales, Cookeville, TN  
Violation: No stock numbers or disclaimer + TTL in advertising  
Action: \$500 Civil Penalty

Respondent: Roberts Toyota, Columbia, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Talbott Auto Sales, Talbott, TN  
Violation: Unlicensed sales activity  
Action: \$500 Civil Penalty

Respondent: The Used Car Co., Inc., Nashville, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Auto Source of Murfreesboro, LLC, Murfreesboro, TN  
Violation: Issuing more than two (2) temporary tags  
Action: \$500 Civil Penalty

Respondent: Barker Chevrolet, Dunlap, TN  
Violation: Five counts of unlicensed salespersons, two advertising violations, and additional fees not included in advertising  
Action: \$3250 Civil Penalty

Respondent: Budget Motors, Murfreesboro, TN  
Violation: Temporary tag log not properly kept  
Action: \$500 Civil Penalty

Respondent: Car Bazaar, Inc., Nashville, TN  
Violation: Temporary tag log not properly kept  
Action: \$500 Civil Penalty

Respondent: Champion Ford, LLC, Nashville, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Gupton Motors Pre-Owned, Springfield, TN  
Violation: Failure to include DOC fee in sale price  
Action: \$250 Civil Penalty

Respondent: Gwatney Chevy-Olds Isuzu, Inc., Memphis, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Mitch's Motor Sales, Madisonville, TN  
Violation: Selling vehicles with open titles



Action: \$500 Civil Penalty

Respondent: Morristown Ford, Inc., Morristown, TN  
Violation: Failure to disclose vehicles were used and failure to disclose DOC fee was included in sales price  
Action: \$1000 Civil Penalty

Respondent: R & D Motors, LLC, Manchester, TN  
Violation: Business records not properly kept  
Action: \$250 Civil Penalty

Respondent: RCS Motors and More, Inc., Nashville, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Rusty Wallace Pontiac Cadillac GMC, Morristown, TN  
Violation: Failure to disclose vehicles were used and failure to break out and disclose rebates  
Action: \$500 Civil Penalty

Respondent: Street Strutters, LLC, Baxter, TN  
Violation: No plus TTL disclaimer and did not identify by dealer name or dealer license number  
Action: \$500 Civil Penalty

Respondent: Tim Marburger Chrysler Jeep, Bristol, TN  
Violation: Five (5) counts of unlicensed salespersons and failure to disclose DOC fee was included in sales price  
Action: \$2750 Civil Penalty

Respondent: University Motors, Inc., Nashville, TN  
Violation: Advertising violation  
Action: \$250 Civil Penalty

### **Private Protective Services Program**

Respondent: Dothan Security, Inc., Knoxville, TN  
Violation: Failure to properly register security employees  
Action: \$400 Civil Penalty

### **Tennessee Real Estate Commission**

Licensee: Gerald F. Harkins Memphis, TN  
Violation: Failure to preserve records  
Action: \$1000 Civil Penalty

### **Tennessee Real Estate Appraiser Commission**

Licensee: Richard D. Hyatt, CR, Pulaski, TN  
Violation: Uniform Standards of Professional Appraisal Practice violations  
Action: Completion of a course in Advanced Sales Comparison Approach

Licensee: Beverly McNutt, CR, Murfreesboro, TN  
Violation: Uniform Standards of Professional Appraisal Practice violations  
Action: Completion of a course in Advanced Sales Comparison Approach