



MEDIA RELEASE

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

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REGULATORY BOARDS DISCIPLINARY ACTION REPORT November 2010

Alarm Systems Contractors Board

Respondent: U.S.A. Security, Inc. ASC #742 Knoxville, TN
Raymond Alfred Wolf QA #679 Knoxville, TN

Violation: TCA 62-32-304(a) (k) Unlicensed activity CCTV
TCA 62-32-307(d), 62-32-312(a) (c) (d) & Admin Rule 0090-.06
Failure to register employee within thirty (30) days after
employment

Action: \$5,000 Civil Penalty for U.S.A. Security, Inc.
\$5,000 Civil Penalty for Raymond Alfred Wolf.

Auctioneer Commission

Respondent: Lee Auction & Real Estate Company

Violation: Unlicensed Activity & Advertising Violation

Action: Consent order and civil penalty of \$250

Barber Examiners

Respondent: In His Image Cuts, Murfreesboro, TN

Violation: Expired barber license

Action: \$750.00 Civil Penalty Assessed

Board of Funeral Directors and Embalmers

Respondent: Harrison's Funeral Home, Inc., Orange Mound Chapel, Memphis, TN

Violation: Unprofessional conduct – placement of the viscera in an unidentified box instead of placing it back into the body cavity following embalming demonstrates conduct that is below the standard of care normally employed by licensees in this state

Action: \$1000 Civil Penalty

Respondent: High Point Funeral Chapel, Memphis, TN
Violation: Failure to accurately identify deceased human remains, allowing many cremations without first having obtained a required permit for each human remains from the Department of Health, allowing a cremation by an unlicensed person and failure to affix a permanent identification device to a deceased human remains
Action: \$15,000 Civil Penalty, must submit proof that a proper system of identification has been implemented, and shall be monitored by the Board, at the Respondent's expense, for a period of one year including unannounced inspections

Respondent: Johnson's House of Atena, Nashville, TN
Violation: Failure to notify the Board of change in ownership within ten days, failure to change name of establishment on price list and failure to respond to a complaint
Action: \$750 Civil Penalty

Respondent: Herbert Shane McElveen, Memphis, TN
Violation: Failure to accurately identify multiple deceased human remains, allowing many cremations without first having obtained a required permit for each human remains from the Department of Health, allowing many cremations by an unlicensed person and failure to affix a permanent identification device to a deceased human remains
Action: Suspension of funeral director license for twelve (12) months and proof of ten (10) hours of approved continuing education which shall not count towards any hours otherwise required

Respondent: Mid-South Mortuary Service, Memphis, TN
Violation: Failure to accurately identify deceased human remains, failure to accurately identify cremated human remains, allowing many cremations without having first obtained a required permit for each human remains from the Department of Health, allowing many cremations by an unlicensed person and failure to affix a permanent identification device to a deceased human remains
Action: \$16,000 Civil Penalty

Respondent: Nashville Funeral and Cremation Service, Nashville, TN
Violation: Failure to properly complete necessary information required on permanent identification device and errors on Casket Price List and Statement of Funeral Goods and Services Selected
Action: \$250 Civil Penalty

Respondent: Michael Delancy Perie, Marion, Arkansas
Violation: Unprofessional conduct – placement of the viscera in an unidentified box instead of placing it back into the body cavity following embalming demonstrates conduct that is below the standard of care normally employed by licensees in this state
Action: \$1000 Civil Penalty

Respondent: Phillips-Robinson Funeral Home, Nashville, TN
Violation: Failure of funeral director to sign authorization for cremation form and lack of reason for embalming on multiple Statements of Funeral Goods and Services Selected
Action: \$250 Civil Penalty

Respondent: Unity Mortuary, Knoxville, TN
Violation: Multiple aspects of the establishment's contract and price lists do not comply with the Funeral Rule
Action: \$500 Civil Penalty

Respondent: Margie Beasley White, Cleveland, TN
Violation: Failure to accurately identify deceased human remains and failure to affix a permanent identification device to deceased human remains
Action: Suspension of funeral director license for six (6) months and proof of ten (10) hours of approved continuing education which shall not count towards any hours otherwise required

Respondent: Williams Funeral Homes & Crematory, Columbia, TN
Violation: Multiple aspects of the establishment's contract and price lists do not comply with the Funeral Rule
Action: \$250 Civil Penalty

Burial Services

Respondent: Hermitage Memorial Gardens, Old Hickory, TN
Violation: Failure on a consistent basis to make timely deposits to the improvement care trust fund
Action: \$500 Civil Penalty

Board For Licensing Contractors

Respondent: Keith Franklin, Maryville, TN
Violation: Improper Joint Venture
Action: \$1,000 Civil Penalty

Respondent: Howard's Residential Maintenance & Repair, Knoxville, TN
Violation: Unlicensed Activity
Action: \$2,000 Civil Penalty

Respondent: Hunter Construction, Lafayette, TN
Violation: Unlicensed Activity
Action: \$4,000 Civil Penalty

Respondent: Smithson Building, Lewisburg, TN
Violation: Failure to pull required permit
Action: \$500 Civil Penalty

Respondent: Tidwell & Tidwell, Inc., Nolensville, TN
Violation: Unlicensed Activity
Action: Revocation

Tennessee Collection Service Board

Respondent: Personalized Credit Services, LLC
Violation: Unlicensed activity.
Action: Consent Order with civil penalty of \$4,000.

Cosmetology Board

Respondent: Collins Barber & Style Shop, Memphis, TN
Violation: Expired shop and operator license
Action: \$1000.00 Civil Penalty Assessed

Respondent: Generations, Goodlettsville, TN
Violation: Unlicensed individual
Action: \$750.00 Civil Penalty Assessed

Home Inspector Licensing Program

Respondent: Eugene Skaggs, Nashville, TN
Violation: Unlicensed conduct.
Action: \$500.00 civil penalty.

Motor Vehicle Commission

Respondent: Ted Russell Nissan, Knoxville, TN
Violation: Advertising Violation
Action: \$500 Civil Penalty

Respondent: Oak Ridge Nissan, Oak Ridge, TN
Violation: Advertising Violation
Action: \$500 Civil Penalty

Respondent: Leonard's Motors, Mount Juliet, TN

Violation: Failure to Post Regular Business Hours
Action: \$250 Civil Penalty

Respondent: Economy Motors, Gallatin, TN
Violation: Open Title
Action: \$500 Civil Penalty

Respondent: L.A. Auto Sales, Nashville, TN
Violation: Unlicensed Salesperson
Action: \$500 Civil Penalty

Respondent: Victory Nissan West, Dickson, TN
Violation: Advertising Violation
Action: \$1500 Civil Penalty

Respondent: Wayne Motor Co., Waynesboro, TN
Violation: Failure to Post Current Business Tax License
Action: \$250 Civil Penalty

Respondent: Joe Heitz Toyota, Clarksville, TN
Violation: Advertising Violation
Action: \$500 Civil Penalty

Respondent: Jones Motor Co., Inc., Savannah, TN
Violation: Advertising Violation
Action: \$1000 Civil Penalty

Respondent: Bent Beetle Auto Sales, McMinnville, TN
Violation: Temporary Tag Log Violation
Action: \$500 Civil Penalty

Respondent: Wayne Jennings, Livingston, TN
Violation: Unlicensed Activity
Action: \$8000 Civil Penalty

Respondent: Rowland TV and Appliance, Knoxville, TN
Violation: Unlicensed Activity
Action: \$5000 Civil Penalty

Respondent: Global Motorsports, Inc., Nashville, TN
Violation: Unlicensed Activity
Action: \$7000 Civil Penalty

Respondent: Village VW of Chattanooga, Chattanooga, TN
Violation: Failure to Maintain Business Records
Action: \$500 Civil Penalty

Respondent: Florence White Ford, Smithville, TN
Violation: Employed an Unlicensed Salesperson

Action: \$1000 Civil Penalty

Respondent: Schaell Motors, Hendersonville, TN
Violation: Temporary Tag Log Violation
Action: \$500 Civil Penalty

Respondent: Grayson BMW, Knoxville, TN
Violation: Advertising Violation
Action: \$1500 Civil Penalty

Respondent: Nu 2 U Cars, Chattanooga, TN
Violation: Temporary Tag Log Violation
Action: \$500 Civil Penalty

Respondent: Tommy Hood, Minor Hill, TN
Violation: Unlicensed Activity
Action: \$50 Civil Penalty

Respondent: Downtown Nashville Nissan, Nashville, TN
Violation: Advertising Violation
Action: \$1500 Civil Penalty

Respondent: Limited Auto Sales, Nashville, TN
Violation: Temporary Tag Log Violation
Action: \$500 Civil Penalty

Respondent: Saturn of Cool Springs, Franklin, TN
Violation: Advertising Violation
Action: \$500 Civil Penalty

Respondent: S & S Auto Sales, Dickson, TN
Violation: Selling Vehicle at Unlicensed Auction
Action: \$750 Civil Penalty

Respondent: Grayson Hyundai, Knoxville, TN
Violation: Advertising Violation
Action: \$1000 Civil Penalty

Respondent: Reeder Chevrolet, Knoxville, TN
Violation: Advertising Violation
Action: \$1000 Civil Penalty

Respondent: City Car, Inc., Nashville, TN
Violation: Temporary Tag Log and 2 Unlicensed Salespeople
Action: \$1500 Civil Penalty

Respondent: USA-MEX, Morristown, TN
Violation: Unlicensed Salesperson
Action: \$1000 Civil Penalty

Private Investigation and Polygraph Commission

Respondent: Richard Eugene Cook, Sr. PI #4170 Chattanooga, TN
Violation: TCA 62-26-221(2) Admin Rule 1175-4-.06(4)
Unsubstantiated monetary charges to a client for services not rendered or transportation not utilized.
Violation: Admin Rule 1175-4.05(1) & (2)
Failure to disclose/avoid conflict of interest.
Action: Voluntary Revocation Private Investigator License #4170
\$200 Civil Penalty – Assessment of Hearing Costs

Respondent : Cook Investigation Company PIC #1537 Chattanooga, TN
Violation: Admin Rule 1175-4-.06(4)
Failure to avoid conflict of interest.
Admin Rule 1175-4-.06(7)
Violations committed by investigator affiliated w/company.
Action: Voluntary revocation of PI Company License #1537

State Board of Accountancy

Respondent: Charles L. Dawson, CPA Jackson, TN
Violation: Operating Firm on Expired License
Action: \$1000.00 Civil Penalty, Reinstating of Firm Permit

Respondent: Windall Lancaster Germantown, TN
Violation: Failure to Renew Individual License Making Firm Permit Unable to Renew
Action: \$800.00 Civil Penalty

Tennessee Real Estate Commission:

Respondent: Nathaniel L. Brown, Cleveland, TN
Violation: Failure to complete required education in a timely manner
Action: \$600 Civil Penalty

Respondent: Carl B. Epperson, Chattanooga, TN
Violation: Failure to complete required education in a timely manner

Action: \$600 Civil Penalty

Respondent: Tammy C. Groves, Antioch, TN

Violation: Advertising violation

Action: \$250 Civil Penalty

Respondent: Deborah L. Harmon, Germantown, TN

Violation: Failure to complete required education in a timely manner

Action: \$250 Civil Penalty

Respondent: Edward T. Herbert, Nashville, TN

Violation: Failure to timely remit monies belonging to others

Action: \$500 Civil Penalty

Respondent: Clara M. Hogan, Bartlett, TN

Violation: Failure to maintain E&O insurance

Action: \$400 Civil Penalty

Respondent: Jeremy D. Jones, Memphis, TN

Violation: Failure to maintain E&O insurance

Action: \$300 Civil Penalty

Respondent: Frank R. Leach, Gallatin, TN

Violation: Failure to maintain E&O insurance

Action: \$200 Civil Penalty

Respondent: Jerry T. Pace, Nashville, TN

Violation: Failure to maintain E&O insurance

Action: \$1000 Civil Penalty

Respondent: Robert T. Schuerman, Memphis, TN

Violation: Failure to maintain E&O insurance

Action: \$300 Civil Penalty

Respondent: Cecelia Renee' Weiss, Sevierville, TN

Violation: Failure to exercise reasonable skill and care

Action: \$250 Civil Penalty