



STATE OF TENNESSEE
DEPARTMENT OF HEALTH

REQUEST FOR INFORMATION
FOR
DATA MANAGEMENT SYSTEM WITH INTEGRATED BILLING

RFI # 34347-82022
July 30, 2021

1. STATEMENT OF PURPOSE:

The State of Tennessee, Department of Health (TDH), Tennessee Breast and Cervical Screening Program (TBCSP) issues this Request for Information (“RFI”) for the purpose of informing the program of the current data management with integrated billing marketplace. We appreciate your input and participation in this process.

2. BACKGROUND:

The TBCSP is a National Breast and Cervical Cancer Early Detection Program (NBCCEDP) grantee through the Centers for Disease Control and Prevention (CDC). As part of NBCCEDP requirements, TBCSP is required to collect and report on health management related to breast and cervical cancer screening and diagnosis. In addition, TBCSP pays fee-for-service for codes associated with breast and cervical cancer screening and diagnosis. Currently, TBCSP utilizes the Patient Tracking & Bill Management Information System (PTBMIS) for both data management and billing and payment which is an midrange computer system. TBCSP is looking to replace the current system of data collection and integrated billing with a system that can at a minimum perform these requirements.

3. COMMUNICATIONS:

3.1. Please submit your response to this RFI to:

Tara Roark, Sourcing Account Specialist Division of General Services
Central Procurement Office Tennessee Department of Health
WRS Tennessee Tower, 3rd floor
312 Rosa L. Parks Avenue
Nashville, TN 37243-1102
615-532-1837
Tara.Roark@tn.gov

3.2. Please feel free to contact the Tennessee Department of Health with any questions regarding this RFI. The main point of contact will be:
Elizabeth Berardi, TN Breast & Cervical Screening Program Director
Tennessee Department of Health

710 James Robertson Parkway, 8th Floor
615-532-8480
Elizabeth.Berardi@tn.gov

3.3. Please reference RFI #34347-82022 with all communications to this RFI.

4. RFI SCHEDULE OF EVENTS:

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)
1.	RFI Issued		July 30, 2021
2.	RFI Response Deadline	2:00PM	August 13, 2021

5. GENERAL INFORMATION:

- 5.1. Please note that responding to this RFI is not a prerequisite for responding to any future solicitations related to this project and a response to this RFI will not create any contract rights. Responses to this RFI will become property of the State.
- 5.2. The information gathered during this RFI is part of an ongoing procurement. In order to prevent an unfair advantage among potential respondents, the RFI responses will not be available until after the completion of evaluation of any responses, proposals, or bids resulting from a Request for Qualifications, Request for Proposals, Invitation to Bid or other procurement method. In the event that the State chooses not to go further in the procurement process and responses are never evaluated, the responses to the procurement including the responses to the RFI, will be considered confidential by the State.
- 5.3. The State will not pay for any costs associated with responding to this RFI.

6. INFORMATIONAL FORMS:

The State is requesting the following information from all interested parties. Please fill out the following forms:

RFI #34347-82022

TECHNICAL INFORMATIONAL FORM

1. RESPONDENT LEGAL ENTITY NAME:

2. RESPONDENT CONTACT PERSON:

Name, Title:

Address:

Phone Number:

Email:

3. Brief description of experience providing similar scope of services/products, including any current or previous work with other NBCCEDP grantees.

4. Is your system able to, at a minimum, meet the Minimum Data Elements (MDE7) [Attachment 1] requirements per NBCCEDP?

5. Is the system able to import historical data? Is the system able to format the historical data to match current requirements?

6. What services do you feel your company offers that sets you apart from other systems used for data management and integrated billing?

7. On average, how long does it take for a project from initiation to roll-out?

8. On average, how long does it take for major system bugs to be addressed? On average, how long does it take for minor system bugs to be addressed?

9. What kind of documentation/training does the company provide for their product?

10. Are customizable reports available, outside of the normal MDE7 reporting requirements?

11. Can the system generate raw or record level data?

12. What kind of Help Desk services does the company provide? How does the company-based Help Desk interface with the State team?

13. Are there data dictionaries and other guides to the system?

14. How does your system meet HIPAA compliance?

15. Does the system have a method to identify different clinic sites within cycles?

16. How does the system manage deduplication of patient records?

17. How does the system manage deduplication of patient cycles?

18. How does the system manage deduplication of patient bills?

19. What is the process for automatic and manual deduplication?

20. Are deduplication settings controlled by the State or the company?

21. Does the system have the ability to identify records that are missing bills for entered services?

22. What are the different user access levels/permissions and are permissions set to a specific user type or can permissions be added/removed for individual users?

23. Does your integrated billing have the ability to communicate and interface with systems such as Edison (formatted through PeopleSoft as the State's Enterprise Resource Planning (ERP) system) for payment?
24. For functionalities not currently available, can those functionalities be created? If so, would the creation of those functionalities be considered customizations?

COST INFORMATIONAL FORM
1. Describe what pricing units you typically utilize for similar services or goods (e.g., per hour, each, etc.):
2. Describe the typical price range for similar services or goods. Please include ranges for implementation, training, ongoing maintenance and support, and customizations.
3. Will changes to the MDE according to the CDC require additional charges? If so, please include the typical price ranges.

ADDITIONAL CONSIDERATIONS
1. Please provide input on alternative approaches or additional things to consider that might benefit the State: