

**STATE OF TENNESSEE
TENNESSEE BUREAU OF INVESTIGATION AND TENNESSEE DEPARTMENT OF
SAFETY AND HOMELAND SECURITY**

**REQUEST FOR INFORMATION
FOR
SOLUTION FOR STATEWIDE REPLICATION OF ALL LAW ENFORCEMENT
RECORD MANAGEMENT SYSTEMS INTO THOR
RFI # 34800-030821
March 8, 2021**

1. STATEMENT OF PURPOSE:

The State of Tennessee, Tennessee Bureau of Investigation (“TBI”) and the Tennessee Department of Safety and Homeland Security (“TDOSHS”) collectively known as State (“State”) issue this Request for Information (“RFI”) for the purpose of procuring a Solution that will provide for a statewide replication service for the data exchange of information from all local Tennessee law enforcement agencies record management systems to the Tennessee Fusion Center’s THOR. We appreciate your input and participation in this process.

2.1. BACKGROUND:

In 2006, the Tennessee Fusion Center, a joint operation between TBI and the TDOSHS was created. The Tennessee Fusion Center is an all crimes fusion center and as such built a system now known as THOR in order to consolidate information from local law enforcement agencies statewide. The most efficient way to accomplish this goal was to have each record management systems (“RMS”) at each local law enforcement agency replicate information into THOR. Over time, this became costly and inefficient. The State created a generic replicator that was easily adaptable with many RMS and THOR.

2.2. CURRENT SITUATION:

The generic replicator provides a means of reducing the level of effort required to build a functional replicator for an RMS. The generic replicator currently supports a limited number of vendor supplied RMS systems. To support new or additional vendors supplied RMS systems requires a development effort for each new RMS.

However, the generic replicator must be continuously adjusted depending on work performed on the local law enforcement agencies RMSs. These updates, enhancements, patches, bug fixes, modifications, or additions to RMS software cause replicators to THOR to fail to work properly until the replicators are “modified” to be mapped to the RMSs.

2.3. SOLUTION SOUGHT:

State is seeking a solution to the existing problem associated with replication.

- 2.3.1. State needs a solution that will avoid the need to adjust replicators each time the originating law enforcement agency changes, modifies, enhances, updates or upgrades its record management system.
- 2.3.2. The solution shall be user friendly, contain an administrative tool that allows for State and local law enforcement agencies to monitor replication status, and be able to provide real time replication into THOR.
- 2.3.3 State requests a solution that may include computer hardware, software, third party software and services that are needed to implement the solution.
- 2.3.4. Respondents shall state a narrative that outlines how the proposed solution would address the current concerns of the State.
- 2.3.5. Respondents shall provide estimates of the cost of the services and goods necessary including a break-down of costs for maintenance and support of Solution and what services that the maintenance and support would include.
- 2.3.6. The solution shall not alter the local law enforcement agencies RMSs ability to meet state and federal reporting requirements such as NIBRS/TIBRS compliance.
- 2.3.7. The proposed solution must interface with the existing central THOR replication webservice. Direct access to the THOR database is prohibited.
- 2.3.8. The State is open to a solution that does not involve a classic replication process but is capable of producing a data exchange between the originating agencies RMSs and THOR.

2.3.9. State is open to a solution that involves Respondents performing the complete management function of all replication by assuring that all RMS replicators are performing correctly at all times and/or having subcontracting agreements with all RMS vendors to achieve State's goal.

3. COMMUNICATIONS:

3.1. Please submit your response to this RFI to:
Replicator.RFI@tn.gov

3.2. Please feel free to contact the Tennessee Bureau of Investigation with any questions regarding this RFI. The main point of contact will be:

Replicator.RFI@tn.gov

Please do not call for further information. Your questions will be answered via this email address.

3.3. Please reference RFI # 34800-030821 with all communications to this RFI.

4. RFI SCHEDULE OF EVENTS:

EVENT		TIME (Central Time Zone)	DATE (all dates are State business days)
1.	RFI Issued		March 8, 2021
2.	Question and Answers		March 22, 2021
3.	Responses to Question and Answers		April 20, 2021
4.	RFI Response Deadline		April 30, 2021
5.	Demonstrations to be Performed Virtually		May 10-21, 2021

5. GENERAL INFORMATION:

- 5.1. Please note that responding to this RFI is not a prerequisite for responding to any future solicitations related to this project and a response to this RFI will not create any contract rights. Responses to this RFI will become property of the State.

- 5.2. The information gathered during this RFI is part of an ongoing procurement. In order to prevent an unfair advantage among potential respondents, the RFI responses will not be available until after the completion of evaluation of any responses, proposals, or bids resulting from a Request for Qualifications, Request for Proposals, Invitation to Bid or other procurement method. In the event that the state chooses not to go further in the procurement process and responses are never evaluated, the responses to the procurement including the responses to the RFI, will be considered confidential by the State.

- 5.3. The State will not pay for any costs associated with responding to this RFI.

6. INFORMATIONAL FORMS:

The State is requesting the following information from all interested parties. Please fill out the following forms:

RFI #34800-030821	
TECHNICAL INFORMATIONAL FORM	
1.	RESPONDENT LEGAL ENTITY NAME:
2.	RESPONDENT CONTACT PERSON: Name, Title: Address: Phone Number: Email:
3.	BRIEF DESCRIPTION OF EXPERIENCE PROVIDING SIMILAR SCOPE OF SERVICES/PRODUCTS
4.	DETAILED DESCRIPTION OF SOLUTION AND ANY ADDITIONAL FUNCTIONALITY THAT RESPONDENT'S SOLUTION MAY PROVIDE.

COST INFORMATIONAL FORM	
1.	Describe what pricing units you typically utilize for similar services or goods (e.g., per hour, each, etc.):
2.	Describe the typical price range for similar services or goods
3.	DESCRIBE HOW MAINTENANCE AND SUPPORT WOULD BE PRICED AND WHAT THE MAINTENANCE AND SUPPORT WOULD COVER.

ADDITIONAL CONSIDERATIONS	
1.	Please provide input on alternative approaches or additional things to consider that might benefit the State: