

To: Tina Brill, Vice President, LTSS, Amerigroup
Stephani Ryan, Director, LTSS, BlueCare
John Madondo, Executive Director, LTSS, UnitedHealthcare

From: Krista Krueger, Policy Specialist, Long-Term Services and Supports, Division of TennCare

Date: June 6, 2019

Subject: TennCare Clarification of Requirements Regarding Applicable Acuity Levels for Employment and Community First CHOICES Groups 7 and 8 Weighted Caseload and Staffing Ratio Calculations

The purpose of this correspondence is to provide clarification regarding TennCare requirements for applicable acuity levels relating to Employment and Community First CHOICES (ECF CHOICES) Groups 7 and 8 weighted caseload and staffing ratio calculations.

The currently effective Contractor Risk Agreement (CRA) states ECF CHOICES Groups 7 and 8 members shall be factored into the weighted caseload and staffing ratio calculations utilizing acuity levels of “**five (6)**” for each of these respective Groups (see Sections A.2.9.6.12.9.6.6 and A.2.9.6.12.9.6.7). This inconsistency was identified and tracked for revision in CRA Amendment 10. However, in said Amendment, the TennCare Long-Term Services and Supports (LTSS) Director of Policy, Contracts, and Compliance inadvertently revised the requirement incorrectly to “**five (5)**” for the aforementioned CRA Sections.

CRA Amendment 10 is currently in its final form and is pending approval from the State’s Fiscal Review Committee. As such, the correct acuity level for said Groups shall be tracked for inclusion in CRA Amendment 11, which will be effective January 1, 2020, unless otherwise indicated. In the interim, and effective July 1, 2019, TennCare shall require ECF CHOICES Groups 7 and 8 members to be factored into the weighted caseload and staffing ratio calculations utilizing acuity levels of “**six (6)**”. The following language shall be tracked by TennCare LTSS for CRA Amendment 11:

- 2.9.6.12.9.6.6 ECF CHOICES Group 7 members shall be factored into the weighted caseload and staffing ratio calculations utilizing an acuity level of **six (6)**.
- 2.9.6.12.9.6.7 ECF CHOICES Group 8 members shall be factored into the weighted caseload and staffing ratio calculations utilizing an acuity level of **six (6)**.

TennCare apologizes for any confusion this oversight has caused and it will work diligently to avoid any similar miscommunication in future amendment cycles.

If you need additional clarification regarding the guidance provided herein, please contact Krista Krueger at Krista.J.Krueger@TN.gov. Thank you for your attention to this matter.