



STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

**REQUEST FOR PROPOSALS # 33501-215010
AMENDMENT # 1
FOR TECHNICAL, MANAGEMENT AND TRAINING
SERVICES FOR THE EMERGENCY
COMMUNICATIONS BOARD**

DATE: 6/22/2021

RFP # 33501-215010 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		June 1, 2021
2. Disability Accommodation Request Deadline	2:00 p.m.	June 4, 2021
3. Notice of Intent to Respond Deadline	2:00 p.m.	June 7, 2021
4. Written "Questions & Comments" Deadline	2:00 p.m.	June 15, 2021
5. State Response to Written "Questions & Comments"		June 22, 2021
6. Response Deadline	2:00 p.m.	June 30, 2021
7. State Schedules Respondent Oral Presentation		July 12, 2021
8. Respondent Oral Presentation	9:00 a.m. – 4:30 p.m.	July 14, 2021
9. State Completion of Technical Response Evaluations		July 16, 2021
10. State Opening & Scoring of Cost Proposals	2:00 p.m.	July 19, 2021
11. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	July 26, 2021
12. End of Open File Period		August 2, 2021
13. State sends contract to Contractor for signature		August 3, 2021

14. Contractor Signature Deadline	2:00 p.m.	August 6, 2021
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2. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP SECTION	QUESTION / COMMENT	STATE RESPONSE
RFP Attachment 6.2. Section A, Item A.4.	1. Have the previous mandatory insurance requirements (Section A.4. of RFP 33501-215001) been removed for this release of the RFP?	Yes.
RFP Attachment 6.2. Section C, Item C.28.	2. The State refers to ArcGIS Desktop tools for scripting and processing. Is the state considering non-enterprise grade systems for NG 9-1-1 GIS processing, QC and aggregation?	The State and the majority of ECDs utilize the Esri platform. There currently are no plans to introduce GIS technology outside of the Esri suite.
RFP Attachment 6.2. Section C, Item C.28.	3. ESRI formats are proprietary. Is the state requiring that no other proprietary formats are required?	The State and the majority of ECDs utilize the Esri platform. The State will not introduce other proprietary software systems, licensed or SaaS, to the current Esri environment.
RFP Attachment 6.2. Section C, Item C.28.	4. Are nonproprietary formats like CSV that work in ESRI acceptable?	CSV files are acceptable where tabular-only outputs are necessary.
RFP Attachment 6.2. Section C, Item C.28.	5. For errors that don't have a lat/long, what is preferred results format?	All features in the NG911 GIS data have been tagged with a unique NGUID. The NGUID and a description of the error are sufficient.
RFP Attachment 6.2. Section C, Item C.28.	6. NENA SI and other NG GIS component standards are based on open standards and public standards not natively supported in ESRI ArcGIS Server. Is it the State's preference to use ESRI standards in place of NENA standards?	Respondents are expected to incorporate the NENA standards into the solution set that operates in an Esri environment. Only where NENA does not address standards, Esri and open source standards will apply.

RFP SECTION	QUESTION / COMMENT	STATE RESPONSE
RFP Attachment 6.2. Section C, Item C.28.	7. Are scripts that don't require ESRI acceptable, such as SQL?	If the enterprise GIS data is stored in a SQL environment and SQL scripting is used to directly interact with the live GIS database, such scripting is permitted provided that proper roll-back procedures are in place to restore the database should corruption occur.
RFP Attachment 6.2. Section C, Item C.28.	8. Is a system that can run QCs and multiple data sets simultaneously desired?	Efficiencies in data processing are welcome but not required.

3. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.