



STATE OF TENNESSEE
Department of Safety and Homeland Security

**REQUEST FOR PROPOSALS # 34901-01225
AMENDMENT # 10
FOR Credential Production, Issuance, and
Management Solution**

DATE: May 6, 2021

RFP # 34901-01225 IS AMENDED AS FOLLOWS:

1. **This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.**

EVENT	TIME (central time zone)	DATE
1. RFP Issued		December 14, 2020
2. Disability Accommodation Request Deadline	2:00 p.m.	December 21, 2020
3. Pre-response Conference	10:00 a.m.	January 5, 2021
4. Site Visits	8:30 a.m. – 12:00 noon	January 7, 8, and 11, 2021
5. Notice of Intent to Respond Deadline	2:00 p.m.	January 13, 2021
6. Written “Questions & Comments” Deadline	2:00 p.m.	January 20, 2021
7. RFP Amendment 2 Revise Schedule of Events		February 11, 2021
8. State Response to Written “Questions & Comments” (RFP Amendment 3)		February 17, 2021
9. RFP Amendment 4 Revise Schedule of Events		February 22, 2021
10. Second Round of “Written Questions & Comments” Deadline		March 3, 2021
11. RFP Amendment 5 Revise Schedule of Events		March 24, 2021
12. RFP Amendment 6 Revise Schedule of Events		April 7, 2021
13. State Response to Second Round of Written “Questions & Comments”		April 14, 2021
14. RFP Amendment 8		April 19, 2021

15. RFP Amendment 9		May 4, 2021
16. RFP Amendment 10		May 6, 2021
17. Response Deadline	2:00 p.m.	May 24, 2021
18. State Completion of Technical Response Evaluations (Sections B. and C., RFP Attachment 6.2.)		June 8, 2021
19. State Schedules Respondent Oral Presentation		June 11, 2021
20. Respondent Oral Presentation	8 a.m. - 4:30 p.m.	June 16-21, 2021
21. State Completion of Technical Response Evaluations (Section D., RFP Attachment 6.2.)		June 25, 2021
22. State Opening & Scoring of Cost Proposals	2:00 p.m.	June 28, 2021
23. Negotiations (Optional)		June 29-July 1, 2021
24. State Notice of Intent to Award Released and RFP Files Opened for Public Inspection	2:00 p.m.	July 6, 2021
25. End of Open File Period	4:30 p.m.	July 13, 2021
26. State sends contract to Contractor for signature		July 14, 2021
27. Contractor Signature Deadline	2:00 p.m.	July 21, 2021

2. Delete RFP Release 2 Pro Forma section A.5.b. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

b. Components, Credentials, software applications, and services provided by the Contractor shall utilize the AAMVA best practices, as adopted by the State, including the following:

- (1) Cards used for Credentials must be polycarbonate with laser engraved card personalization;
- (2) Cards used for Credentials must be AAMVA conformant cards that are uniform, secure, interoperable, and satisfy requirements of the United States Department of Homeland Security and the requirements of the State;
- (3) Cards must pass the AAMVA card durability tests and meet the usage profile requirements determined by the State. The final "loaded up" cards, not just the substrate, must perform satisfactorily. Written results of the AAMVA card durability tests, and written documentation showing that the requirements of the usage profile have been met, must be submitted to the State. The Contractor's self-tests are not acceptable; and
- (4) A mobile driver license (or digital driver license) product must comply with AAMVA MDL Guidelines and ISO/IEC 18013-5 – and ISO/IEC 18013-6 when that standard is released -- to provide a secure, trustable, digital Credential that

is interoperable and accepted by other states and international travel. The Contractor's self-certification is not acceptable.

3. Delete RFP Release 2 Pro Forma section A.5.h. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- h. The Solution, including Credentials, shall, at all times, meet the requirements of Tennessee Code Annotated Title 55, Chapter 50, Part 3. (see also Sections A.5.b. and A.8.d.)

4. Delete RFP Release 2 Pro Forma section A.8.d.(1)i. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- i. All Credentials shall conform to meet or exceed the current AAMVA standards as adopted in Tennessee and contained in state and federal laws, rules, regulations, and standards (see also Sections A.5.b., A.5.h., and particularly but not limited to Tenn. Code Ann. §§ 55-50-331 and 55-50-335). The State shall approve in writing the final design of all Credentials. The Contractor shall provide initial Credential Designs thirty (30) calendar days after the final Comprehensive Project Management Plan (see Section A.10.) with the final Credential due within no more than ninety (90) calendar days of the State's written approval;

5. Delete RFP Release 2 Pro Forma section A.8.d.(1)vii. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- vii. The Contractor shall produce Credentials that adhere to or exceed security feature requirements specified in the 2016 2020, or later, "AAMVA DL/ID Card Design Standard ("CDS") and required by the State. In addition to level 1 (overt) security features determined during the development of the Credential Designs, the Credentials shall contain at least one (1) additional level 2 (covert) security features for each of the security threats as defined in the CDS. The permanent Credential shall contain a minimum of one (1) level 3 (forensic) security feature;

6. Delete RFP Release 2 Pro Forma section A.8.d.(3) in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- 3. Photographic (Facial) Image. Current (2019-2020) Tennessee law requires, among other things, an "above the shoulder" quality color photographic (facial) image of an applicant. The photographic (facial) image of an applicant shall, at all times, comply with Tennessee law (see particularly Tenn. Code Ann. § 55-50-335). An "above the shoulder" quality photographic (facial) image of an applicant shall meet the following minimum requirements:
 - a. Height: minimum of 25 millimeters (.98 inches) and maximum of 40 millimeters (1.57 inches);
 - b. Width: minimum of 22 millimeters (.86 inches) and maximum of 35 millimeters (1.38 inches);

- c. Exact dimensions of the photographic (facial) image shall be approved by State designated personnel, in writing, to finalize the Credential Designs; and
- d. Characteristics of the photographic (facial) image shall comply with the most current CDS;

7. Delete RFP Release 2 RFP Attachment 6.3 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

RESPONDENT LEGAL ENTITY NAME:										
Cost Item Description	Proposed Cost							State Use ONLY		
	Contr act Year 1	Contr act Year 2	Contr act Year 3	Contr act Year 4	Contr act Year 5	Contr act Year 6	Contr act Year 7	Su m	Evalu ation Factor	Evaluation Cost (sum x factor)
Solution Planning (includes Initiation Phase), Designing, Development, and Implementation Phases (see <i>Pro Forma</i> Section A.11.)	\$ / EACH								1	
Solution Hardware, Solution Hardware Maintenance and Support, Consumables, and Credential Production (see <i>Pro Forma</i> Sections A.2.m. A.5, A.7., A.8., A.14., and C.3.d.) NOTE: This row is for a card that complies with current state law	\$ / Card	\$ / Card	\$ / Card	\$ / Card	\$ / Card	\$ / Card	\$ / Card		1,715, 285	

RESPONDENT LEGAL ENTITY NAME:		Proposed Cost						State Use ONLY		
Cost Item Description	Contr act Year 1	Contr act Year 2	Contr act Year 3	Contr act Year 4	Contr act Year 5	Contr act Year 6	Contr act Year 7	Su m	Evalu ation Factor	Evaluation Cost (sum x factor)
Solution Hardware, Solution Hardware Maintenance and Support, Consumables, and Credential Production (see <i>Pro Forma</i> Sections A.2.m., A.7., A.8., A.14., and C.3.d.) NOTE: This row is for a card that complies with pending legislation	\$ / Card	\$ / Card	\$ / Card	\$ / Card	\$ / Card	\$ / Card	\$ / Card		1,715,285	
Software licensing and Software Maintenance and Support (see <i>Pro Forma</i> Sections A.14. and C.3.e.)	\$ / Month	\$ / Month	\$ / Month	\$ / Month	\$ / Month	\$ / Month	\$ / Month		12	
TOTAL EVALUATION COST AMOUNT (sum of evaluation costs above): The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.										
$\frac{\text{lowest evaluation cost amount from all proposals}}{\text{evaluation cost amount being evaluated}}$								$\times 30$ (maximum possible score)	=	SCORE:
<i>State Use – Solicitation Coordinator Signature, Printed Name & Date:</i>										

8. RFP Amendment Effective Date. The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.