



STATE OF TENNESSEE  
DEPARTMENT OF SAFETY AND HOMELAND SECURITY

**REQUEST FOR PROPOSALS # 34901-01225  
AMENDMENT # 8  
FOR Credential Production, Issuance, and  
Management Solution**

DATE: April 19, 2021

RFP # 8 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		December 14, 2020
2. Disability Accommodation Request Deadline	2:00 p.m.	December 21, 2020
3. Pre-response Conference	10:00 a.m.	January 5, 2021
4. Site Visits	8:30 a.m. – 12:00 noon	January 7, 8, and 11, 2021
5. Notice of Intent to Respond Deadline	2:00 p.m.	January 13, 2021
6. Written "Questions & Comments" Deadline	2:00 p.m.	January 20, 2021
7. RFP Amendment 2 Revise Schedule of Events		February 11, 2021
8. State Response to Written "Questions & Comments" (RFP Amendment 3)		February 17, 2021
9. RFP Amendment 4 Revise Schedule of Events		February 22, 2021
10. Second Round of "Written Questions & Comments" Deadline		March 3, 2021
11. RFP Amendment 5 Revise Schedule of Events		March 24, 2021
12. RFP Amendment 6 Revise Schedule of Events		April 7, 2021
13. State Response to Second Round of Written "Questions & Comments"		April 14, 2021
14. RFP Amendment 8		April 19, 2021

15. Response Deadline	2:00 p.m.	May 10, 2021
16. State Completion of Technical Response Evaluations (Sections B. and C., RFP Attachment 6.2.)		May 24, 2021
17. State Schedules Respondent Oral Presentation		May 27, 2021
18. Respondent Oral Presentation	8 a.m. - 4:30 p.m.	June 1-4, 2021
19. State Completion of Technical Response Evaluations (Section D., RFP Attachment 6.2.)		June 10, 2021
20. State Opening & Scoring of Cost Proposals	2:00 p.m.	June 11, 2021
21. Negotiations (Optional)		June 14-16, 2021
22. State Notice of Intent to Award Released and RFP Files Opened for Public Inspection	2:00 p.m.	June 17, 2021
23. End of Open File Period	4:30 p.m.	June 25, 2021
24. State sends contract to Contractor for signature		June 28, 2021
25. Contractor Signature Deadline	2:00 p.m.	July 6, 2021

**2. State responses to questions and comments in the table below amend and clarify this RFP.**

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		1. With the understanding that the State and its selected vendor could modify the number of workstations and supporting equipment through a mutual agreement, could the State please verify that all vendor's pricing includes estimates for the hardware, software, and support required for 392 Workstations and 37 Kiosks (as per the RFP, attachments 2-5)?	The State verifies that the numbers on the Pro Forma Contract Attachments do not constitute any volume quantity, but are OK to use for cost calculations. The correct number of "kiosks" is 40 (37 in service + 3 used for testing). The number for Respondents to use in their calculations should also include the iPads (currently 245), so the total number is 285.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		5. Please provide clear guidance for quantity of customer kiosks needed. Quantity directly impacts the cost of providing kiosks. Simply "stating details will be worked" out during the planning and design phase leaves a significant gap and challenge for any vendor to reply to the state with a fair price for hardware and software support. If a specific quantity cannot be provided, please provide a minimum that will be needed.	Please refer to question 1.

**3. Delete RFP Attachment 6.2 section A.17 in its entirety.**

<b>A.17.</b>	<del>Provide a statement and a list of current references that confirms that the Respondent has a queuing system or a current relationship with a queuing vendor that has provided service in a statewide driver services industry at a level that handles one million five hundred thousand transactions annually.</del>
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**4. RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.