

SWC# 3837, Compuware Software **Contract Information and Usage Instructions**

Contract Period: Two year initial term, with 3 one-year renewal options

Start Date: November 01, 2016

Initial End Date: October 31, 2019

Final End Date: October 31, 2021

Summary/Background Information: This contract is used to purchase Dynatrace software, annual maintenance, and professional services. Compuware split as a company and the new name for our vendor is Dynatrace.

State Contact Information

Michael Porter

Category Specialist

Central Procurement Office

(615) 741-1192

Michael.Porter@TN.gov

Vendor Contact Information:

Ryan Reeve

(615) 626-3678

Ryan.reeve@dynatrace.com

Compuware Holding Corp d.b.a. Dynatrace

PO Box 74008118

Chicago, IL 60674-8118

Edison Contract Number #52148

Vendor ID #187072

State Agency Ordering Instructions:

1. Please consult the contract line items to determine what support to order. If you need assistance selecting Compuware products and services, please contact Chad Bruce with Dynatrace.
2. Once you have selected all of the needed Compuware products and services, please contact Chad Bruce with Dynatrace for a quote.
3. Follow your normal requisition/purchase order process to complete the order once you've received the quote.

Local Government Entity Instructions:

1. Local Governments and other eligible entities are encouraged to use this contract.
2. Local entities should contact Chad Bruce with Dynatrace with respect to how they would like to conduct business transactions. His contact information is on the first page.
3. The State requires Dynatrace to report all sales to Local Government entities making use of the State contract.

Access to Contract Documents Online:

1. Click on the link below to go to the Supplier Portal homepage:
<https://supplier.edison.tn.gov/psp/suprd/SUPPLIER/ERP/h/?tab=DEFAULT>
2. Click on the "Statewide Contract (SWC) Search" link at the top of the page under "Statewide Contract Information".
3. Scroll down the list of contracts and locate "Compuware Software". Click on the picture of a folder under the "Details" column.
4. You will get a rectangular box and one of the columns (to the right) will say "Contract Documents", and below will be a picture of a file folder, click on it and you will get a new box with multiple contract documents shown. Click on the picture of the document to view the attachment.