

Environmental Field Offices

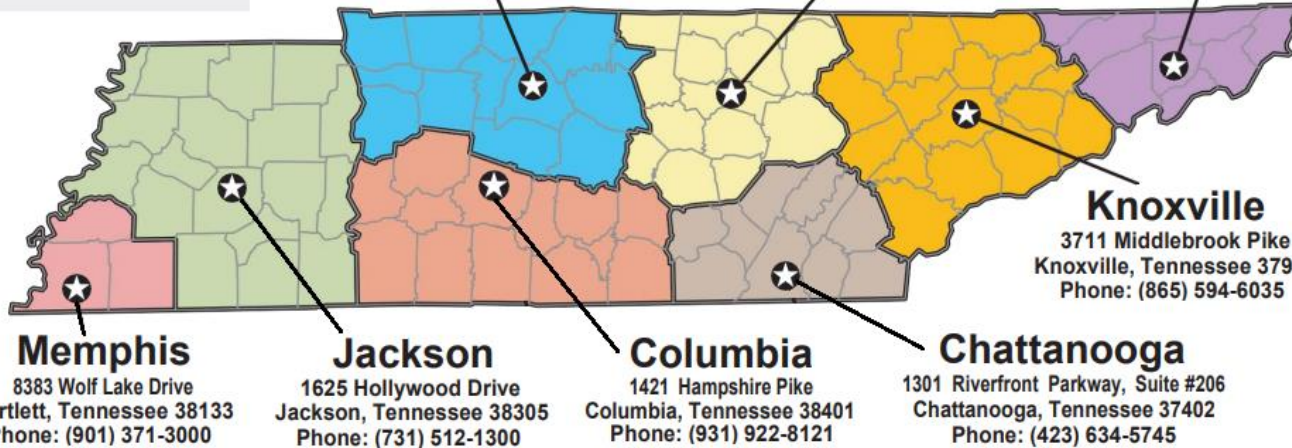
<https://www.tn.gov/environment/contacts/about-field-offices>

Have a question about Tennessee's Environment?
Call 1-888-891-TDEC (8332)
ask.tdec@tn.gov

Nashville
711 R.S. Gass Boulevard
Nashville, Tennessee 37243
Phone: (615) 687-7000

Cookeville
1221 South Willow Avenue
Cookeville, Tennessee 38506
Phone: (931)520-6688

Johnson City
2305 Silverdale Road
Johnson City, Tennessee 37601
Phone: (423) 854-5400



Memphis
8383 Wolf Lake Drive
Bartlett, Tennessee 38133
Phone: (901) 371-3000

Jackson
1625 Hollywood Drive
Jackson, Tennessee 38305
Phone: (731) 512-1300

Columbia
1421 Hampshire Pike
Columbia, Tennessee 38401
Phone: (931) 922-8121

Chattanooga
1301 Riverfront Parkway, Suite #206
Chattanooga, Tennessee 37402
Phone: (423) 634-5745

Knoxville
3711 Middlebrook Pike
Knoxville, Tennessee 37921
Phone: (865) 594-6035

Who do I contact to develop in a floodplain?

- Contact your local floodplain administrator
- Find a certified floodplain surveyor

<https://www.tn.gov/tema/nfip-national-flood-insurance-program.html>

For any development in a floodway or crossing a stream, an engineering analysis is required. The documentation needs to be submitted to the local floodplain administrator prior to the construction of the proposed encroachment.

Floodplain Development Steps

- Obtain a floodplain development permit
- Submit a site plan by a licensed TN surveyor showing the floodplain as well as existing and proposed developments.
- Submit a FEMA Finished Construction Elevation Certificate

Short-term Response Guide for Flood Events:

<https://www.tn.gov/content/dam/tn/environment/water/policy-and-guidance/dwr-nr-g-08-flooding-response-faq-01132021.pdf>

Resource Links for Tennessee Homeowners and Local Emergency Management Personnel

Determine your home's flood risk by using the FEMA map service center:

<https://msc.fema.gov/portal/home>

Flood Insurance Coverage:

<https://www.floodsmart.gov/how/what-is-covered>

Instructions for TDEC Water Permitting for Home and Community (ARAP, Public System, and Septic)

<https://www.tn.gov/environment/permit-permits/water-permits.html>

TEMA State Mitigation Planning and Grant Programs

<https://www.tn.gov/tema/emergency-community/mitigation/state-mitigation-planning.html>

Federal Civil Works Planning Assistance
U.S. Army Corps of Engineers

Memphis District: <https://www.mvm.usace.army.mil/>

Nashville District: <https://www.lrn.usace.army.mil/>



TENNESSE FLOOD MITIGATION GUIDANCE

What is my risk of flooding?

What is my property's flood risk?

- Look to FEMA Map Service Center website
- How do I protect my family and property?

- Purchase flood insurance

Who can I ask about water sources on my property?

- Local floodplain administrator, TDEC & USACE

Every community has flood risk:

What areas are susceptible to flooding?

- Look at the community's Flood Insurance Rate Maps

How can we protect new structures?

- Follow freeboard and elevation requirements

How can we protect our public infrastructure?

- Elevate or floodproof

What if a flood has already impacted our town?

- Look to FEMA, TEMA and TDEC

Who can help us with flood control measures?

- USACE

Where can we get funding for flood preparedness and mitigation assistance?

- TEMA



TDEC

Tennessee Department of Environment & Conservation



TEMA

Tennessee Emergency Management Agency



USACE

U.S. Army Corps of Engineers

The Tennessee Department of Environment & Conservation (TDEC) handles public questions and problems tied directly to water quality.

TDEC should be consulted after public infrastructure or community water supplies have been negatively affected by a flooding event, or if modifications or repairs to a body of water needs to take place. This includes natural streams, lakes, and rivers, as well as man-made systems such as utility networks and water treatment plants.

Problem: Flooding event causes stream channel migration and/or degradation of the banks.

Solution: Contact local floodplain administrator for floodplain regulations. TDEC can issue Aquatic Resource Alteration Permits (ARAP) to help landowners, developers, and communities quickly address the following measures:

- Bank Stabilization
- Channel Modification
- Structure Maintenance
- Replacement of Utility Infrastructure

Problem: Flood event causes water pollution to local water supplies.

Solution: TDEC environmental field offices can assist communities, emergency managers, and utility providers in recording damages and providing guidance on immediate actions.

A map of TDEC field office locations is included on the back of this brochure along with web links to TDEC's water resource permitting website. For additional resources, please visit:

<https://www.tn.gov/environment.html>

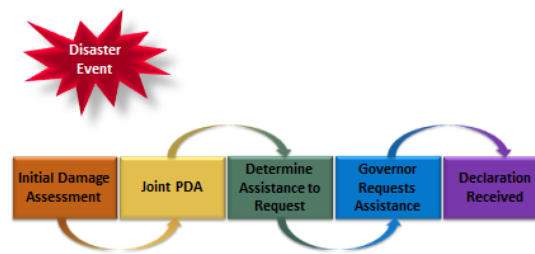
The Tennessee Emergency Management Agency (TEMA) assists communities and individuals with disaster preparedness, response, and recovery.

Tennesseans should turn to TEMA to prepare for, or when they need assistance responding to a flood event that has affected them. Preliminary planning resources and mitigation grants are available for communities and individuals in need.

Problem: Major flood event causes damages to the community and individual homeowners.

Solution: TEMA supports the local community during the emergency by managing the flow of resources and services to the affected area. After the disaster passes, TEMA conducts damage assessments and engages federal assistance programs to ensure community needs are met. TEMA will also provide planning assistance and grant funding to mitigate the next flooding disaster.

Public Assistance Declaration Process



A web link for TEMA's mitigation and planning web page is included on the back of this brochure. For immediate assistance in the wake of a disaster or during preparations, contact TEMA at:

1-615-741-0001

The U.S. Army Corps of Engineers complete civil works projects for the nation to supply state, regional, and local governments with collaborative water resource engineering solutions to mitigate past and future disasters.

Floodplain Management Services (FPMS) are small projects performed by USACE that receive full federal funding for technical assistance surrounding:

- Flood Damage Mitigation
- Flood Inundation Mapping
- Flood Warning and Flood Preparedness

Planning Assistance to States (PAS) projects are larger planning studies that are cost-shared at a 50/50 ratio between the federal government and a non-federal sponsor. These studies answer community water management questions and provide technical flood preparedness products. PAS projects investigate planning solutions for development, utilization, and conservation of water resources within Tennessee. Example areas of assistance include water supply, hydraulic and hydrologic modeling, and flood preparedness.

Neither FPMS nor PAS projects include construction.

Continuing Authorities Program (CAP) projects provide both technical assistance and construction for communities confronted with immediate water management issues including:

- Emergency Streambank and Shoreline Protection
- Aquatic Ecosystem Restoration
- Flood Risk Management

USACE contact links for the Memphis and Nashville Districts are included on the back of this brochure.