



May 16, 2019

Hello,

As we continue our transition to the TennCare Access Portal, it seems that there has been some confusion on the Deemed Newborn process. Please read below for important information on reporting deemed newborns:

As we have said throughout the transition to the TennCare Access Portal, **this portal will ONLY be used for HPE application submissions**. Now that we have fully transitioned to the TennCare Access Portal, TennCare Online Services will no longer be available to submit HPE applications. In addition, it is important to note that the HPE process has replaced the Newborn PE process for submission of newborns. If a new mother is under the TennCare income limit but not enrolled in TennCare at the time that she delivers, an HPE application needs to be submitted for that newborn through the TennCare Access Portal.

Deemed newborns are children born to mothers who are eligible for, and receiving, TennCare Medicaid at the time of birth. If a new mother is already enrolled in TennCare at the time she delivers, TennCare will “deem” or add the newborn to the mother’s case and health plan once it is reported. The Deemed Newborn process can be completed a variety of ways. You can use TennCare Access to complete a hospital presumptive eligibility application for the baby. Apply for presumptive **and complete the 2 additional screens for full coverage** once the presumptive eligibility is approved. The system will automatically place the baby in the correct eligibility category. Deemed newborns can also be reported in one of the following ways:

- Report using the **new Birth Reporting Form** attached to this communication. Complete this form and fax it in to TennCare Connect at 855-315-0669
- Report over the **phone** by calling 855-259-0701
- Report online via the member’s **TennCare Connect** account by visiting [www.tennconnect.tn.gov](http://www.tennconnect.tn.gov)  
Note: Reporting online through the member’s account is highly recommended as it is the fastest way that the information will get to TennCare to be processed
- Report by **mail or fax** by using the paper application. You can request a paper application by calling TennCare Connect at the phone number listed above or by visiting [www.tn.gov/tenncare](http://www.tn.gov/tenncare)

I hope this clears up any confusion around the deemed newborn process. Thank you.